eppendorf



DOMINIQUE DUTSCHER SAS

CryoCube F570, CryoCube FC660

Operating manual

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1 Operating instructions

1.1 Using this manual

- Read this operating manual completely before using the device for the first time. Observe the instructions for use of the accessories where applicable.
- This operating manual is part of the product. Please keep it in a place that is easily accessible.
- Enclose this operating manual when transferring the device to third parties.
- The current version of the operating manual for all available languages can be found on our webpage www.eppendorf.com/manuals.

1.2 Danger symbols and danger levels

1.2.1 Danger symbols

The safety instructions in this manual have the following danger symbols and danger levels:

	**Risk of tipping over**		**Electric shock**
	**Highly flammable substances**		**Explosive substances**
	**Low temperatures**		**Biohazard**
	**Heavy load**		**Risk of crushing**
	**Hazard point**		**Material damage**

1.2.2 Danger levels

DANGER	*Will* lead to severe injuries or death.
WARNING	*May* lead to severe injuries or death.
CAUTION	May lead to light to moderate injuries.
NOTICE	May lead to material damage.

1.3 Symbols used

Depiction	Meaning
1. 2.	Actions in the specified order
▸	Actions without a specified order
•	List
Text	Display or software texts
	Additional information

1.4 Version overview

Version	Date	Change
A	December 2014	• Created
B	January 2015	• Technical data changed.
C	April 2015	• Information on water cooling added.
D	April 2019	• Complete revision • New refrigerants
E	August 2019	• New door handle

2 Safety

2.1 Intended use

CryoCube ULT freezers are designed to provide an ultra-low temperature environment for storing scientific research materials. They allow for storage of samples at ultra-low temperatures of -50 °C to -86 °C and at a maximum ambient temperature of 32 °C.

All country-specific safety requirements for operating electrical equipment in laboratories must be observed.

2.2 Warnings for intended use



DANGER! Risk of severe injury from climbing onto the device
The device cannot carry the weight of a person. If the device tips over and falls on someone, that person will get injured.
The device may become damaged.

- Do not climb onto the device.
- Do not pull yourself up on the device or the outer door.



WARNING! Risk of explosion

- Do not operate the device in areas where work with explosive substances is carried out.
- Do not store explosive or highly reactive substances in the device.
- Do not use the device to store substances that may generate an explosive atmosphere.
- Do not store any aerogenic substances in the device, e.g., dry ice.



WARNING! Lethal voltages inside the device.
If you touch any parts which are under high voltage you may experience an electric shock. Electric shocks cause injuries to the heart and respiratory paralysis.

- Ensure that the housing is closed and undamaged.
- Do not remove the housing.
- Ensure that no liquids can penetrate the device.

Only authorized service staff may open the device.



WARNING! Electric shock due to damage to the device or unsuitable power cable
If you touch a damaged or unsuitable mains/power cord, you may experience an electric shock. Electric shocks cause injuries to the heart, respiratory paralysis and burns.

- If the supplied mains/power cord is defective, replace it with a mains/power cord and a plug of the same type.



WARNING! Damage to health due to infectious liquids and pathogenic germs.

- When handling infectious liquids and pathogenic germs, observe the national regulations, the biosafety level of your laboratory, the material safety data sheets, and the manufacturer's application notes.
- Wear your personal protective equipment.
- For comprehensive regulations about handling germs or biological material of risk group II or higher, please refer to the "Laboratory Biosafety Manual" (source: World Health Organization, Laboratory Biosafety Manual, the current edition).



CAUTION! Risk of burns from direct contact with cold surfaces.
The temperature inside the device is low. Direct contact with the interior or samples can cause skin burns.

- Wear cold protection gloves when loading and unloading the device.



NOTICE! Risk of damage to the device during transport
The device will get damaged if it is transported incorrectly.

- Transport the device with a sufficient number of helpers.
- Observe the transport instructions in the operating manual.

2.2.1 Devices with water cooling



NOTICE! Risk of device damage due to blocked water inlet
If the water inlet of the device is blocked, the heat exchanger and the condenser may become damaged. The device will no longer cool properly. Stored samples may become damaged.

- Have the water filter checked and cleaned by a technician.

2.2.2 Devices with flammable refrigerant



WARNING! Risk of fire due to escaping flammable refrigerants (R-170 and R-290)
Refrigerant may leak out if a refrigeration cycle is faulty. The refrigerants R-170 and R-290 are flammable and can form explosive mixtures with the ambient air.

- Ensure adequate ventilation of the location.
- Observe the regulations of the owner.
- Do not allow the device to be maintained or repaired by anyone except authorized service technicians. Components may only be replaced with original spare parts of the same type.

2.3 User profile

The device and accessories may only be operated by trained and skilled personnel.

Before using the device, read the operating manual and the instructions for use of the accessories carefully and familiarize yourself with the device's mode of operation.

2.4 Personal protective equipment

Personal protective equipment protects your life and your health.

- ▸ Always wear the personal protective equipment required for the biosafety level and by the laboratory regulations.
- ▸ Always wear protective clothing, protective gloves, and safety boots.
- ▸ If additional protective equipment is required, this is indicated above the respective instruction.

2.5 Information on product liability

In the following cases, the designated protection of the device may be affected. Liability for any resulting damage or personal injury is then transferred to the owner:

- The device is not used in accordance with the operating manual.
- The device is used outside of its intended use.
- The device is used with accessories or consumables that are not recommended by Eppendorf.
- The device is maintained or repaired by persons not authorized by Eppendorf AG.
- The user makes unauthorized changes to the device.

2.6 Maintenance and repairs

Service technicians authorized by Eppendorf AG are appropriately trained and certified by Eppendorf AG.

- ▸ Do not allow the device to be maintained by anyone except service technicians who are authorized by Eppendorf AG.

  For more information, please contact your Eppendorf partner or visit www.eppendorf.com.
- ▸ Do not allow the device to be maintained by anyone except service technicians who are accredited according to the national and local laws and safety regulations. Service technicians must hold valid certificates.

Australia, Queensland: the legal regulations state that service technicians require a valid gas work license for working on the refrigeration cycle.

Eppendorf AG uses high-quality components for the device which are manufactured especially for this purpose. These components ensure the safe function of the device. Eppendorf AG provides original spare parts for the service and repair of the device.

- ▸ Components may only be replaced by original spare parts of the same type.

2.7 Electromagnetic compatibility

2.7.1 Europe

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

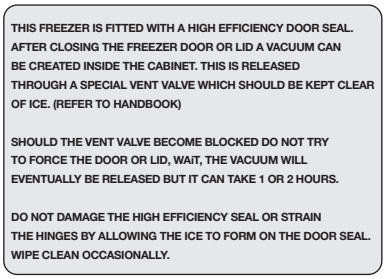
2.7.2 U.S.A.

Any modification or changes made to this device, unless explicitly approved by Eppendorf, will invalidate the authorization of this device. Operation of an unauthorized device is prohibited under Section 302 of the Communications Act of 1934, as amended, and Subpart I of Part 2 of Chapter 47 of the Code of Federal Regulations.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the operating manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

2.8 Warning symbols on the device

Warning symbol	Meaning
WATER SUPPLY Min. Flow Requirement: 3.8 L/min 1US gal/min Maximum Inlet Pressure: 10 bar 145 psig Minimum Inlet Pressure: 1 bar 14.5 psig Max. Supply Temperature: 25°C 77 °F Min. Supply Temperature: 7 °C 45 °F Connection Pipe Siz: 1/2" BSP	Information on the cooling water supply.
	Danger from flammable refrigerant R-170. ULT chest freezer: FC660h ULT upright freezer: F570h, F570hw
	Danger from flammable refrigerant R-290. ULT chest freezer: FC660h ULT upright freezer: F570h, F570hw
THIS EPPENDORF FREEZER IS FITTED WITH A CASCADE REFRIGERATION SYSTEM. SERVICE AND REPAIRS MUST BE CARRIED OUT BY A REFRIGERATION SPECIALIST APPROVED BY YOUR SUPPLIER. ANY REPAIRS CARRIED OUT BY UNAUTHORISED ENGINEERS COULD CAUSE SERIOUS DAMAGE TO THE SYSTEM AND MAY AFFECT YOUR WARRANTY.	The device may only be serviced and repaired by a qualified refrigeration specialist who has been authorized by Eppendorf AG. If the device is serviced or repaired by an unauthorized person, liability on the part of Eppendorf AG shall cease immediately.
ELECTRICAL SAFETY TEST DATE/INITIALS APPL/REF No. NEXT TEST DATE PASSED	The device has passed the electrical safety test.
RoHS Compliant Directive 2002/95/EC	The device complies with the RoHS Directive 2002/95/EC. ULT chest freezer: For devices with 230 V, 50 Hz
WARNING THIS EQUIPMENT MUST BE EARTHED	Only connect the device to a mains/power connection with PE conductor.

Warning symbol	Meaning
	Notice of a hazard point. Read the operating manual.
	Risk of electric shock. Disconnect the mains/power cord from the voltage supply before removing the cover.
	Electric shock
	The outer door of the device is fitted with a high efficiency seal. After closing the outer door or the lid a negative pressure can be created inside the device. The negative pressure is compensated by the *auto vent* valve. Keep the *auto vent* valve free of ice. Should the *auto vent* valve be blocked, do not try to open the outer door or the lid by force. Wait until pressure compensation has taken place. Pressure compensation may take 1 min – 2 min. The formation of ice in the seal can damage the seal and hinges. To avoid damage, clean the seal to remove ice.

The warning symbols inside the device can only be accessed by authorized service technicians.

Warning symbol	Meaning
	Danger due to flammable materials
	Danger due to flammable gas, class 2

3 Product description

3.1 Product overview CryoCube F570, CryoCube F570h and CryoCube F570hw

3.1.1 General view

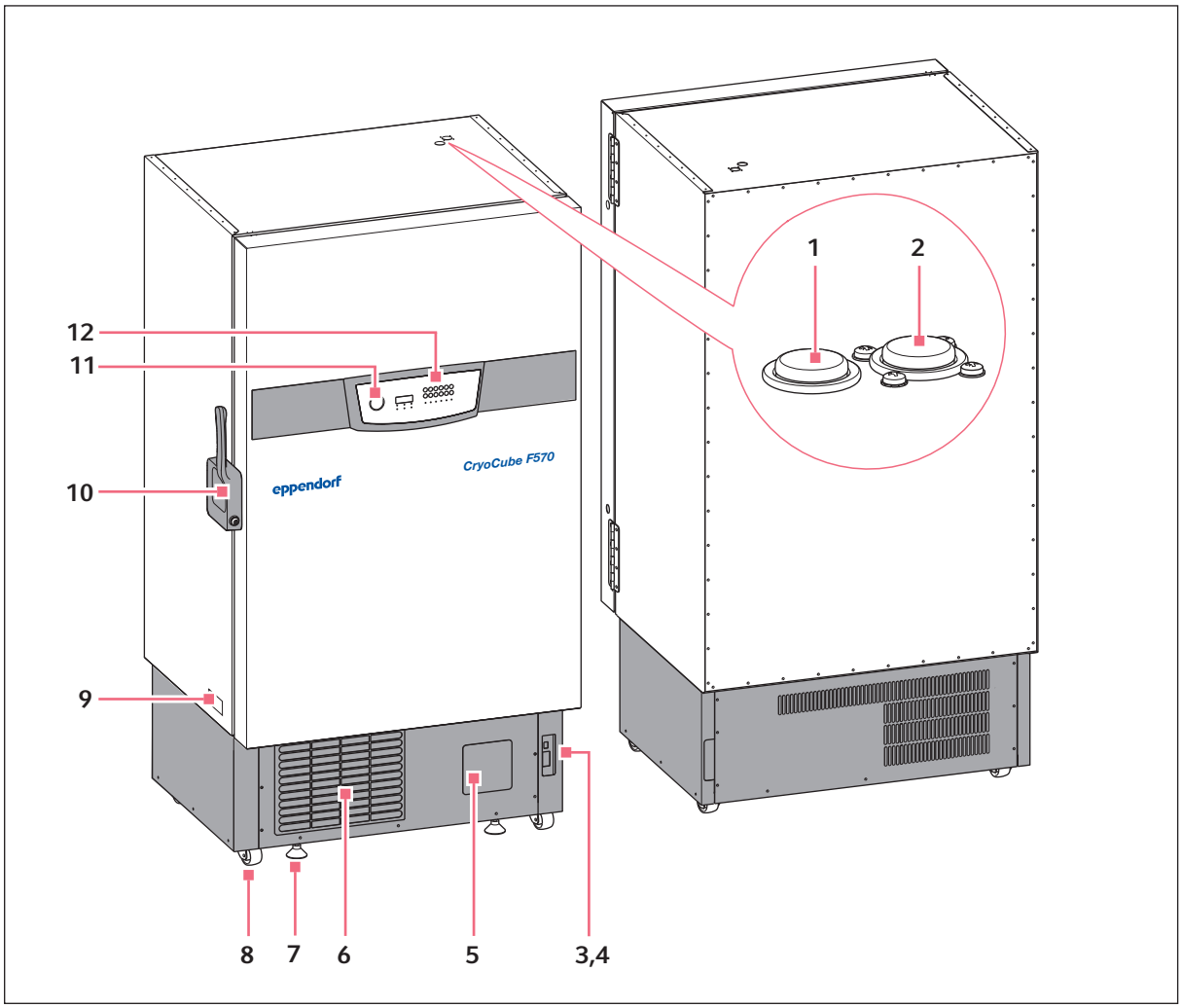


Fig. 3-1: Front and rear side

1 **Access port**
For external sensors

2 **Access port**
For external sensors or an optional back-up system

3 **Battery switch**
For activating the back-up circuit

4 **Mains/power switch**
Switching the device on and off

5 **Space for an optional chart recorder**

6 **Air filter**

7 **Leveling foot**

8 **Heavy-duty castor**

9 **Name plate**

10 **Handle with cylinder lock**

11 ***auto vent*** **valve**
Automatic pressure compensation

12 **Operator panel with display**

3.1.2 Interior view

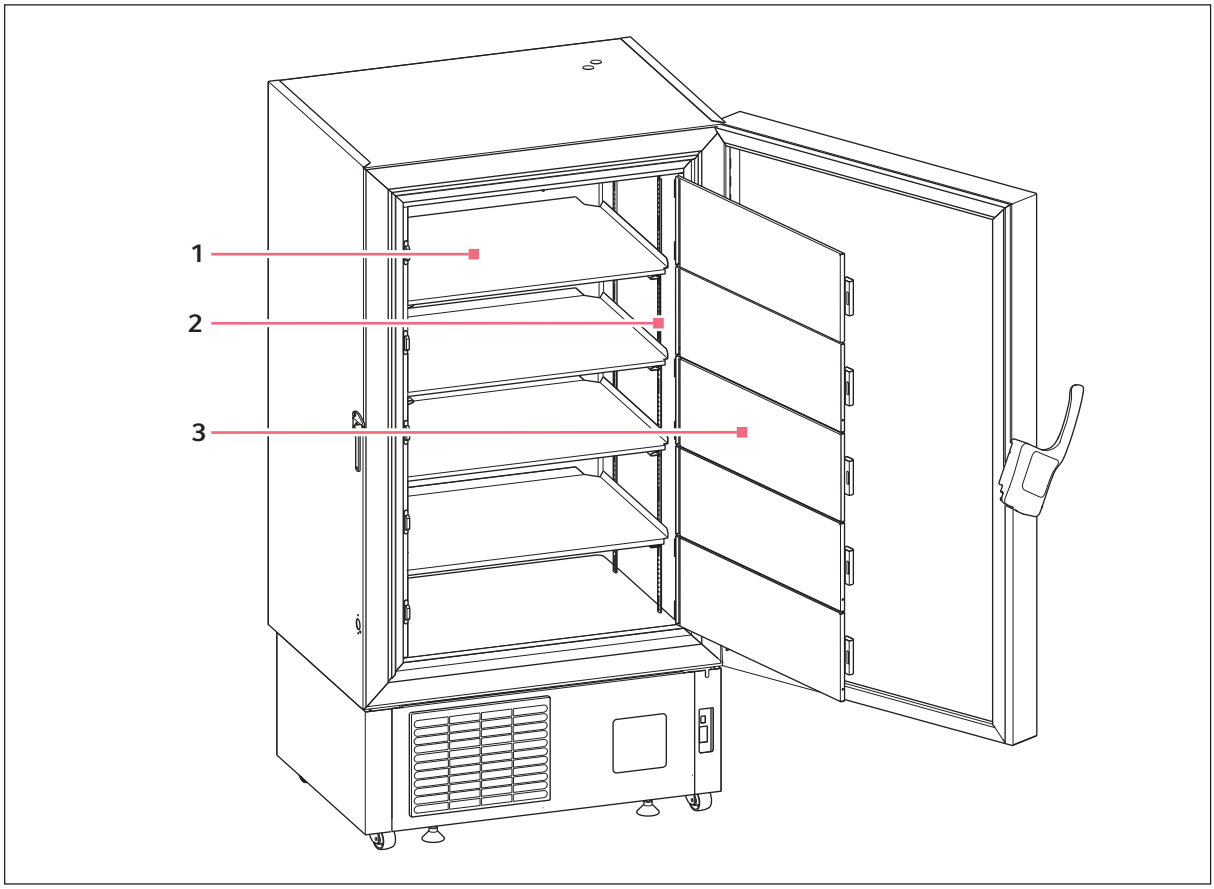


Fig. 3-2: Interior view

1 Shelf

2 Pilaster column

3 Inner door

3.1.3 Water connection

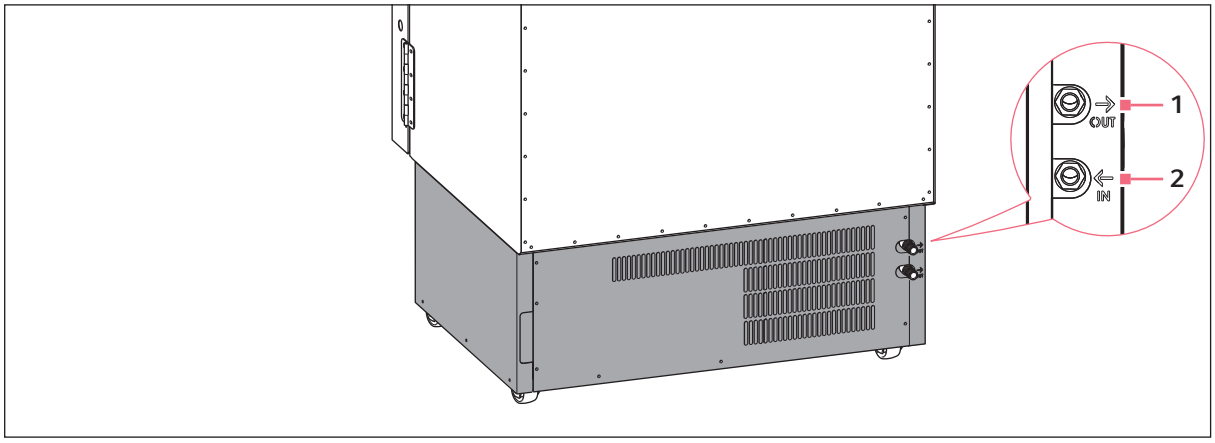


Fig. 3-3: Device with water cooling

1 Connection
Water outlet from the device

2 Connection
Water inlet to the device

3.1.4 Interfaces

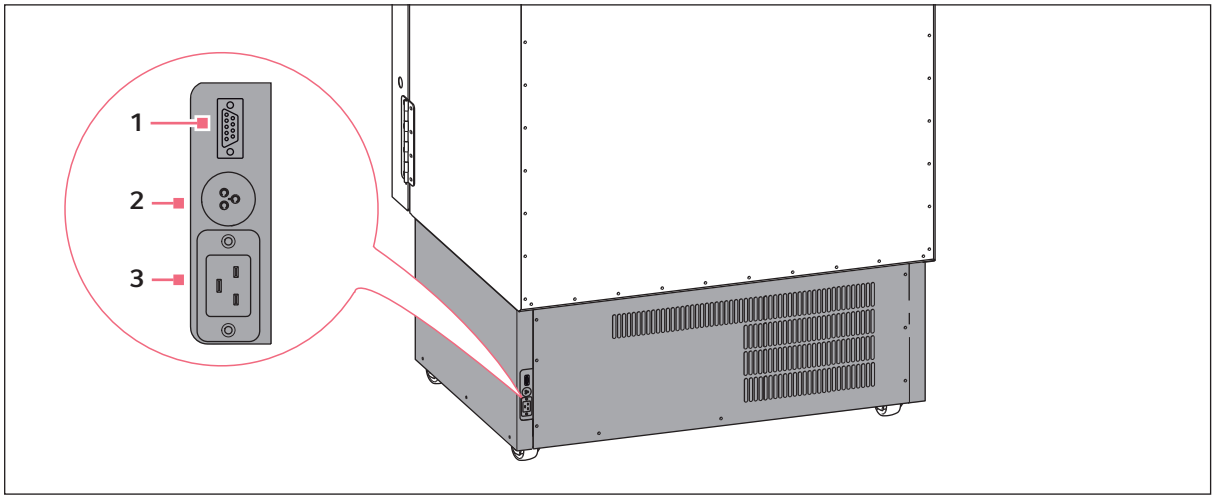


Fig. 3-4: Interfaces

1 **RS-485 serial interface**
optional
Connection to a building management system or an external system

2 **Remote alarm interface**
Connection to a building management system. Alarms are transmitted to the building management system, e.g., in the event of a mains/power outage

3 **Mains/power connection**
Connection for mains/power cord

Only connect devices to the interfaces that comply with the IEC 950/EN 60950-1 (UL 1950) standards.

3.2 Product overview CryoCube FC660, CryoCube FC660h

3.2.1 Overall view

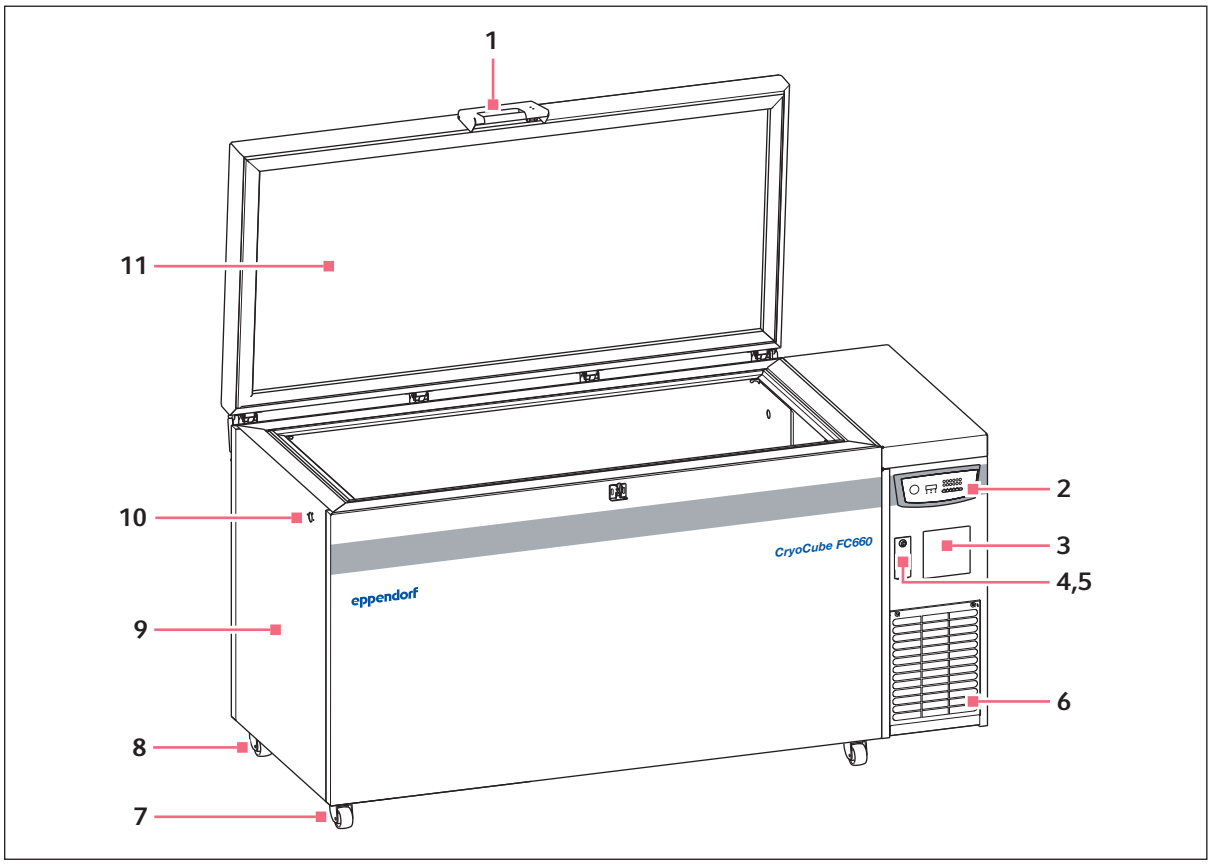


Fig. 3-5: Front view

1 Handle with mechanical lock

2 Operator panel with display

3 Space for an optional chart recorder

4 Battery switch
For activating the back-up circuit

5 Mains/power switch
Switching the device on and off

6 Air filter

7 Front heavy-duty castor
Lockable

8 Rear heavy-duty castor

9 Name plate

10 ***auto vent*** **valve**
Automatic pressure compensation

11 Lid

3.2.2 Interfaces

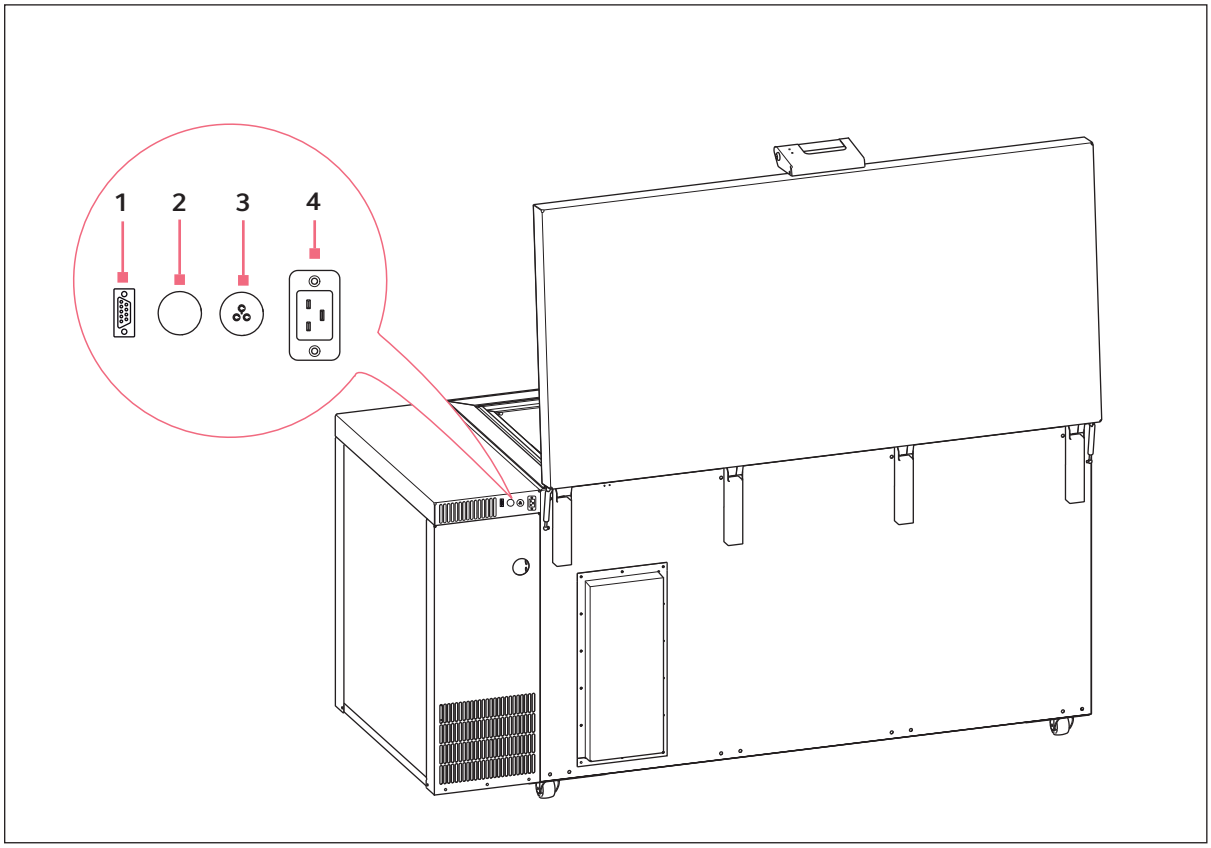


Fig. 3-6: Interfaces

1 RS-485 serial interface
Optional
Connection to a building management system or an external system

2 Access port
For external sensors or an optional back-up system

3 Remote alarm interface
Connection to a building management system
Alarms are transmitted to the building management system, e.g., in the event of a mains/power outage

4 Mains/power connection
Connection for the mains/power cord

Only devices which meet the requirements of IEC 950/EN 60950-1 (UL 1950) standards may be connected to the interfaces.

3.3 Features

The CryoCube is a ULT freezer for storing biological samples.

The device has a two-stage cascade refrigeration system with two closed refrigeration cycles. The refrigeration cycles are cooled by air or by cooling water supply.

The device is operated using the control panel. The control panel consists of a display, softkeys and indicator lights.

The device communicates with external systems over the interfaces. Alarms and other parameters are transmitted.

The device can be integrated into a network and connected to the Eppendorf AG's VisioNize system. The VisioNize system is a central monitoring software. Further information about the VisioNize system can be found on the www.eppendorf.com website.

The outer doors of the CryoCube F570 ULT upright freezers are locked and unlocked with a handle. The handle is equipped with a cylinder lock that can be used to lock the outer door. The outer door of the CryoCube F570 can be additionally secured with an optional padlock.

The device features automatic pressure compensation. Automatic pressure compensation occurs as soon as the outer door is closed. Afterwards, the outer door can be opened again. Pressure compensation can also be triggered with the *auto vent* valve.

The CryoCube F570 ULT upright freezers have 4 inner doors. The CryoCube FC660 ULT chest freezers have 3 inner lids. With the inner doors or inner lids closed, cold air loss is minimized. Ice formation inside the device is reduced.

The CryoCube F570 ULT upright freezers have 4 shelves. The position of the inner shelves can be changed. You can mount additional shelves.

The device is equipped with a switch locking plate. The mains/power switch and the battery switch are located behind this lockable cover.

The device features an air filter. The air filter protects the condenser and the assemblies behind it against contamination and dirt.

The 4 heavy-duty castors serve to move the ULT freezers safely and conveniently. In addition, the CryoCube F570 ULT upright freezers have 2 leveling feet to ensure the stability and the horizontal alignment of the device. The CryoCube FC660 ULT chest freezers have 2 lockable heavy-duty castors.

3.4 Models

Name	Door handle	Number of compartments	Cooling
CryoCube F570	left	5	Air cooling
CryoCube F570h	left	5	Air cooling
CryoCube F570hw	left	5	Water cooling
CryoCube FC660	Middle	1	Air cooling
CryoCube FC660h	Middle	1	Air cooling

3.5 Alarms

When a safety-relevant situation has been reached, the device triggers an alarm. The user must immediately eliminate the cause of the alarm.

Alarms consist of a signal tone on site, an indicator light on the control panel, an alarm message on the control panel and forwarding of the alarm to an external monitoring system and a building management system. As soon as the cause of the alarm has been eliminated, all alarm signals will stop.

Alarm: Interior temperature
- The temperature in the interior exceeds the alarm limit for the maximum or minimum temperature in the interior.
- The alarm is triggered when the delay time has elapsed. The delay time can be defined.
- The signal tone sounds on the device.
- The **temp alarm** indicator light glows.
- The alarm is forwarded to an external monitoring system and to a building management system.
- The alarm cannot be deactivated.

Alarm: Mains/power outage
- The mains/power supply to the device is interrupted. The battery back-up circuit is switched on and triggers the alarm.
- The signal tone sounds on the device.
- The **power fail** indicator light lights up.
- The display shows the interior temperature and flashes at intervals of 10 s.
- The alarm is forwarded to an external monitoring system and to a building management system.
- The alarm cannot be deactivated.

Alarm: Battery
- The battery voltage is too low.
- The **battery-low** indicator light lights up.
- The alarm cannot be deactivated.

Alarm: System error
- The signal tone sounds on the device.
- The **fault** indicator light lights up.
- The alarm cannot be deactivated.

Alarm: Air filter cleaning
- The air filter has to be cleaned.
- The **filter-clean** indicator light flashes.
- The alarm cannot be deactivated.

3.6 Delivery package

Your device has been equipped according to your specifications.

▸ Check the exact delivery package based on your delivery note.

3.7 Accessories

Optional accessories can be ordered separately. Information regarding accessories is available on our website: www.eppendorf.com.

3.7.1 Back-up systems

In the event of a mains/power outage, the battery-powered back-up system will start and cool the interior for a limited period of time. The back-up system is connected through the access port.

The following back-up systems are available:
- CO_2 back-up system for temperatures from -60 °C to -70 °C.
- LN_2 back-up system for temperatures down to -85 °C.

3.7.2 Chart recorder

The chart recorder records the interior temperature on a disk over a period of 7 days. The port for connection of the chart recorder is available in the device.

Pens and disks for chart recorders are available.

3.7.3 Racks for ULT upright freezers

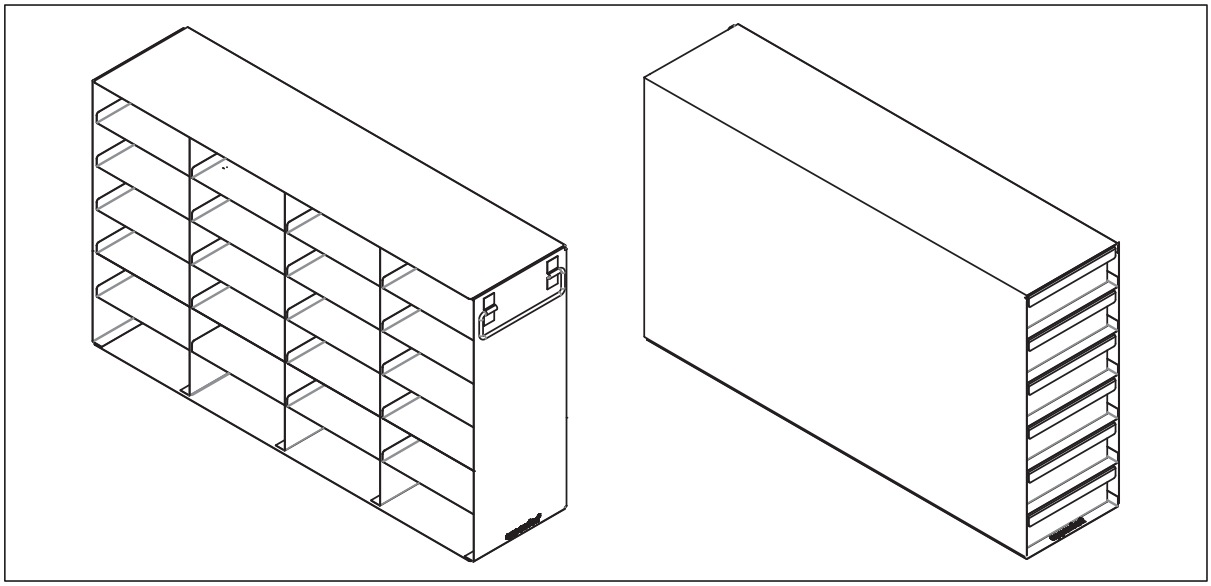


Fig. 3-7: Rack with open sides, rack with drawers

Racks serve to store and sort samples in boxes, microplates and deepwell plates.

Racks are placed on the inner shelves inside the device. The racks are used to store boxes. Stainless steel racks provide space for 136 mm × 136 mm boxes. Aluminum racks can be used to store boxes up to 133 mm × 133 mm.

Racks are available with drawers or with open sides. The design of the racks ensures an even temperature in the entire rack.

3.7.4 Racks for ULT chest freezers

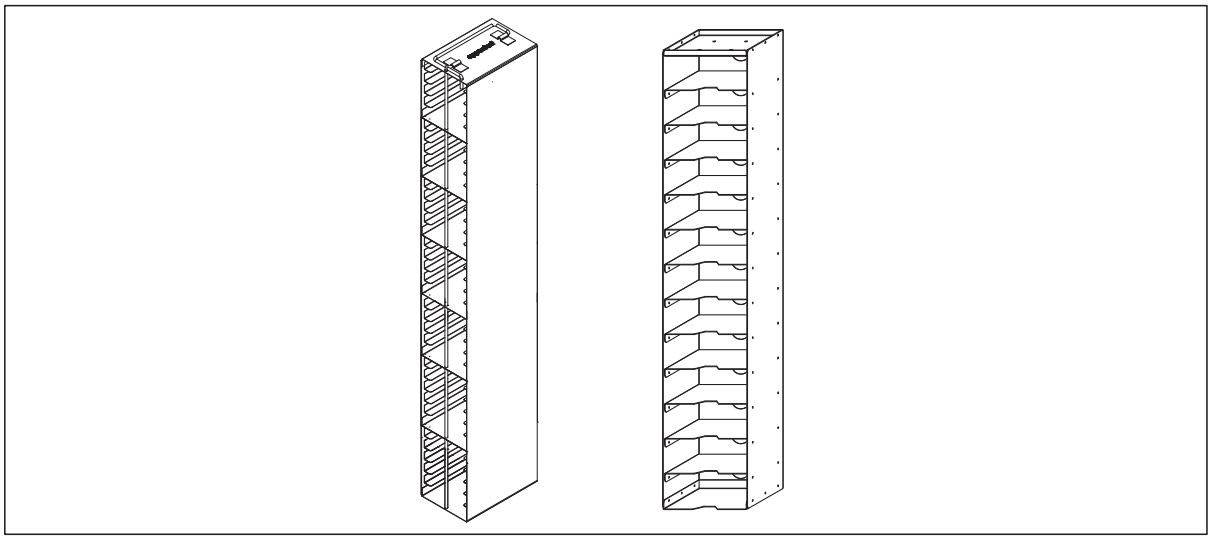


Fig. 3-8: Rack with locking rod, rack without locking rod

Racks serve to store and sort samples in boxes, microplates and deepwell plates.

Racks are available with or without locking rod. The locking rods prevent boxes, microplates and deepwell plates from falling out.

The design of the racks ensures an even temperature in the entire rack.

3.7.5 Cardboard boxes and box dividers

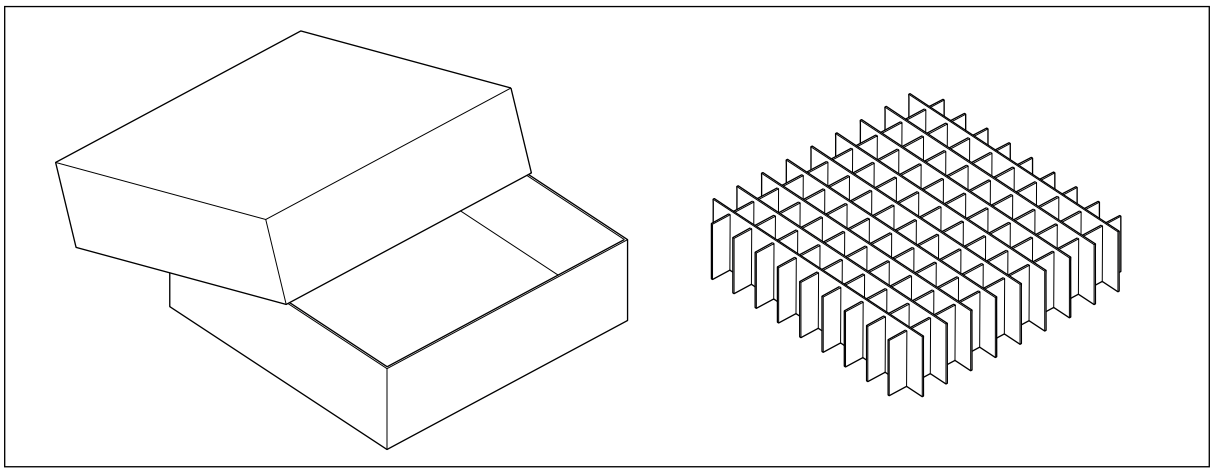


Fig. 3-9: Cardboard box and box divider

Cardboard boxes serve to store samples in tubes at temperatures down to -86 °C. Cardboard boxes have a waterproof coating.

To sort your samples, you can insert box dividers into the cardboard boxes. Eppendorf AG cardboard boxes and box dividers are compatible with each other.

3.7.6 Eppendorf Storage Box

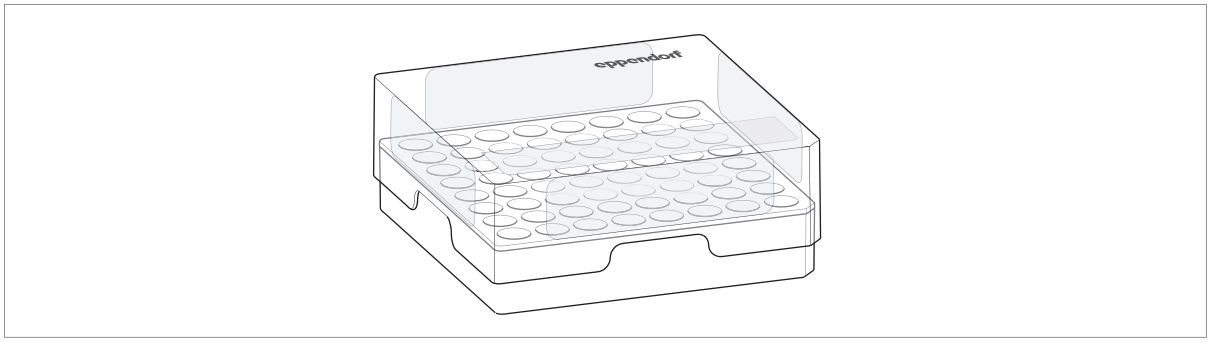


Fig. 3-10: Eppendorf Storage Box

Eppendorf Storage Boxes serve to store samples in tubes at temperatures down to -86 °C.

Eppendorf Storage Boxes are made of polypropylene (PP) and are autoclavable.

3.7.7 Shelves

There are additional shelves available for the ULT upright freezer.

3.7.8 Temperature sensors

You can install an additional temperature sensor in the device to check the interior temperature using an external alarm system. The port for connection of the temperature sensor is available in the device.

4 Installation

4.1 Selecting the location

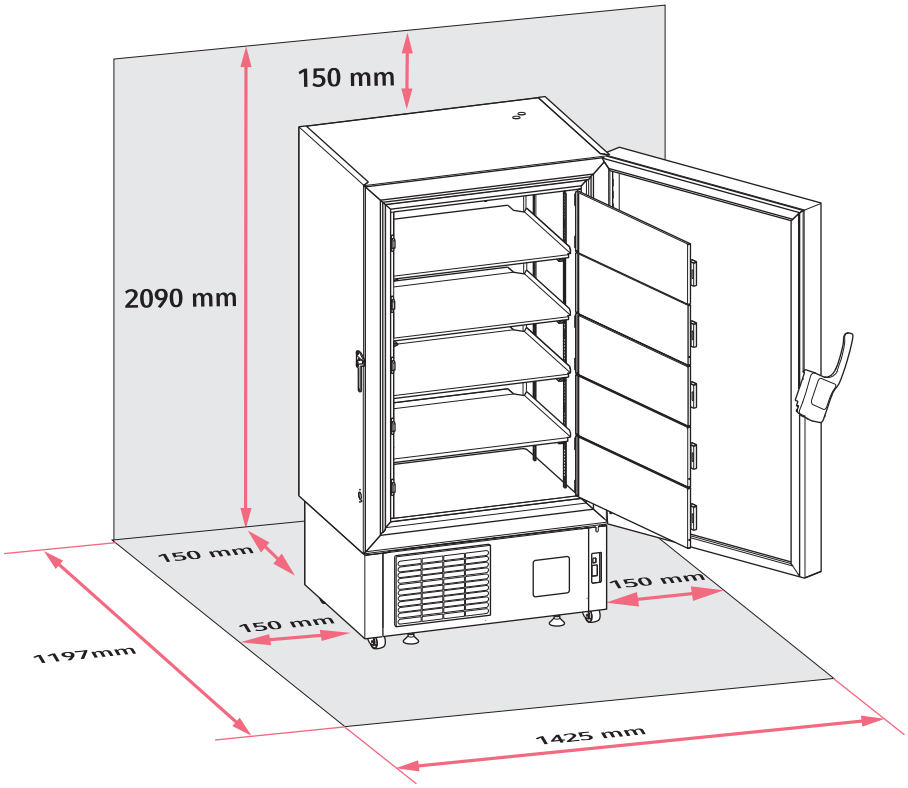


Fig. 4-1: FootprintCryoCube F570

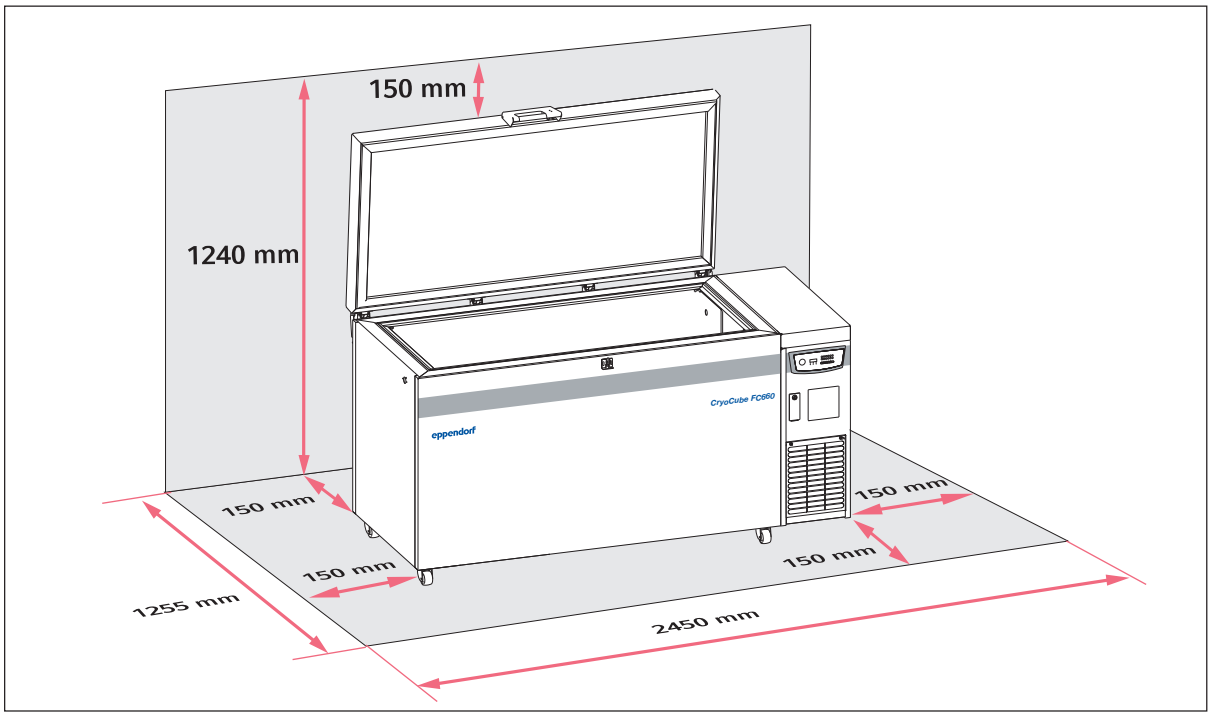


Fig. 4-2: FootprintCryoCube FC660

Information on ambient conditions, dimensions and weights can be found in the technical data.

Location in general

- The ambient conditions match the specifications set out in the Technical data chapter.
- The location is well ventilated or air-conditioned.
- The location is not next to heat sources.
- The location is protected against sparks and open fire.
- The floor space corresponds to the technical data.
- The floor is level, vibration-free and designed for the weight of the device.

Electrical connection

- Mains/power connection in accordance with the name plate
- The mains/power switch of the device and the disconnecting device of the power system circuit (e.g., residual current circuit breaker) are accessible during operation.

Cooling water supply

- The building connection, cooling water and accessories match the specifications set out in the Technical data chapter.

Air volume for devices with refrigerant R-290 or R-170

The devices CryoCube F570h , CryoCube F570hw and CryoCube FC660h contain the flammable refrigerants R-290 and R-170. Refrigerant may leak out through a leak in the refrigeration cycle. If the ambient air contains a certain concentration of the refrigerant, the oxygen in the air and the refrigerant will form a flammable gas-air mixture. You can prevent this from happening by ensuring the following

- Sufficient air volume
- Controlled ventilation and venting of the location
- The refrigeration cycles of the device contain less than 0.15 kg of refrigerant. Access to and use of the room in which the device is located is not restricted according to EN 378.

Contact your safety officer for information on further requirements when installing the device.

4.2 Preparing installation

4.2.1 Unpacking the device

1. Check the packaging for damage.
2. Unpack the device in accordance with the unpacking instructions.

4.2.2 Checking the delivery

1. Check the delivery for completeness.
2. Check the device and accessories for transport damage.
3. Do not commission the device if the packing or the device is damaged. Contact Eppendorf AG customer service or your Eppendorf partner.

4.2.3 Transporting the device to the location

Personal protective equipment

- Protective clothing, safety shoes

Prerequisites

- The location meets the requirements.

▸ Transport the device to the location (see *Transport on p. 61)*.

4.2.4 Setting up the device

Personal protective equipment
- Protective clothing, safety shoes

Prerequisites
- The device is in its intended position.

ULT upright freezers

1. Attach anti-slipping pads to the underside of the leveling feet.
2. Rotate the leveling feet down.

ULT chest freezers

3. Apply the brakes of the heavy-duty castors.

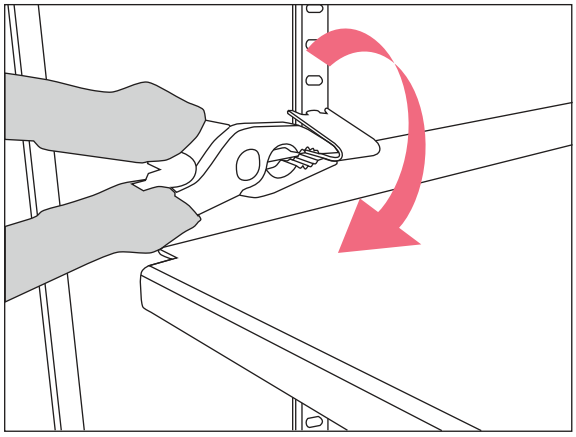
Air filter grille

4. Remove the adhesive tape from the air intake grille.

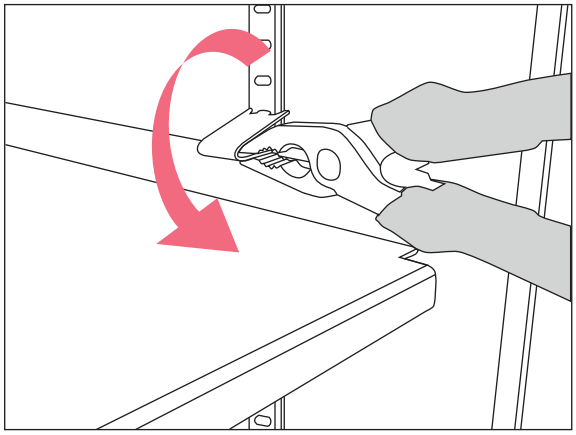
4.3 Removing the transport clips from the shelves of an ULT upright freezer

The device is supplied with the inner shelves installed. The inner shelves are secured for transport with transport clips. Each inner shelf is secured with 4 transport clips.

Tools and auxiliary equipment
- Pliers



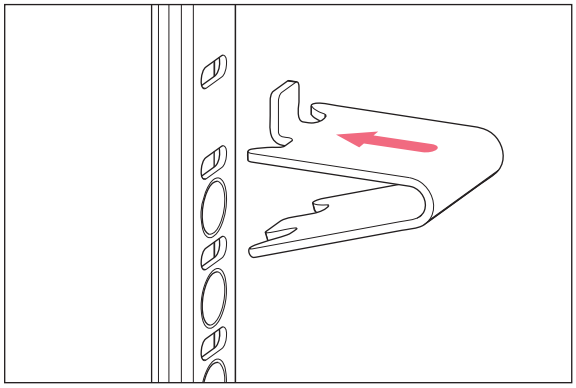
1. Use pliers to hold the lower part of the assembly clip.
2. Carefully turn the pliers clockwise for removing the assembly clips on the left side.



3. Carefully turn the pliers counter-clockwise for removing the assembly clips on the right side.
4. Take off the assembly clip.

4.4 Changing a shelf position

You can change the position of the shelves. You can mount additional shelves.



1. Insert the bracket of the shelf clip into the bore of the pilaster rail.
2. Insert the upper part of the shelf clip into the bore above.
3. You need 4 shelf clips to safely mount a shelf. Mount one shelf clip in each pilaster rail.
4. Place the shelf on the shelf clips.

Fig. 4-3: Pilaster rail and shelf clip

4.5 Connecting the device to the voltage supply



WARNING! Danger due to incorrect voltage supply.

- Only connect the device to voltage sources which correspond with the electrical requirements on the name plate.
- Only use earth/grounded sockets with a protective earth (PE) conductor.
- Only use the mains/power cord supplied.

Prerequisites

- Mains/power connection in accordance with the name plate

1. If several mains/power cords are included, select the mains/power cord according to the mains/power supply voltage.
2. Connect the mains/power cord at the rear of the device.
3. Fasten the safety clamp.

   If the device is moved, the mains/power cord cannot be pulled out of the device.

4.6 Connecting the device to the cooling water supply

4.6.1 Functional description

The cooling water absorbs the heat of the refrigerant at the condenser. This lowers the temperature of the refrigerant in the condenser. How much the refrigerant is cooled by is determined by the input temperature and volume flow of the cooling water.

The cooling water's input temperature can be measured at the water inlet. The volume flow is regulated via the water regulation valve.

The water regulation valve's factory settings assume a cooling water input temperature of approx. 20 °C and an ambient temperature of 21 °C – 23 °C. The valve regulates the volume flow so that the refrigerant leaves the condenser with a temperature of 25 °C. These settings allow for the greatest energy efficiency for the device.

4.6.2 Connecting to a cooling water supply without a water cooler

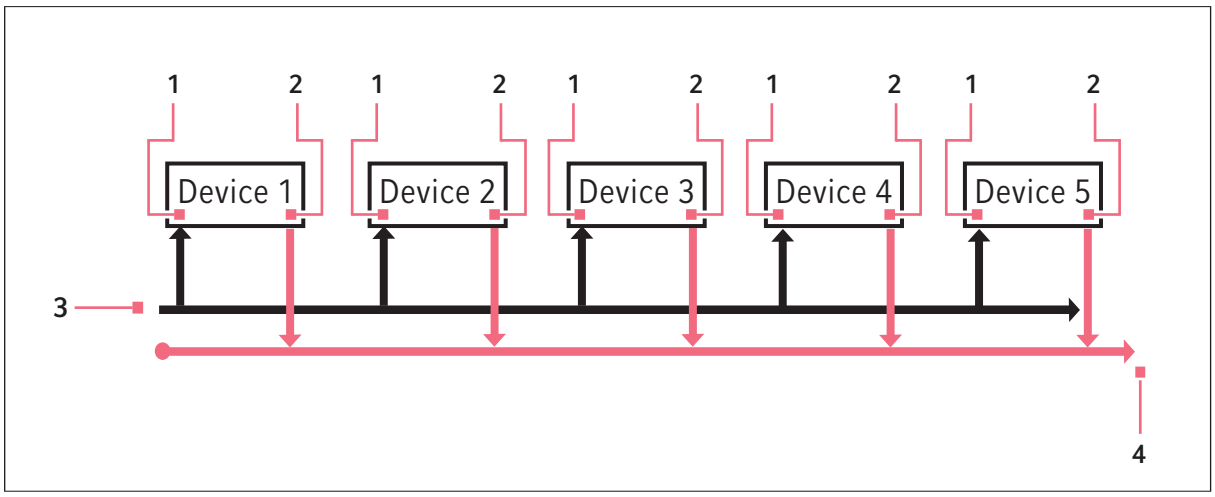


Fig. 4-4: Connection principle

1 Water inlet to the device

2 Water outlet from the device

3 Water inlet to the cooling water supply

4 Water outlet from the cooling water supply

4.6.3 Connecting to a cooling water supply with a water cooler

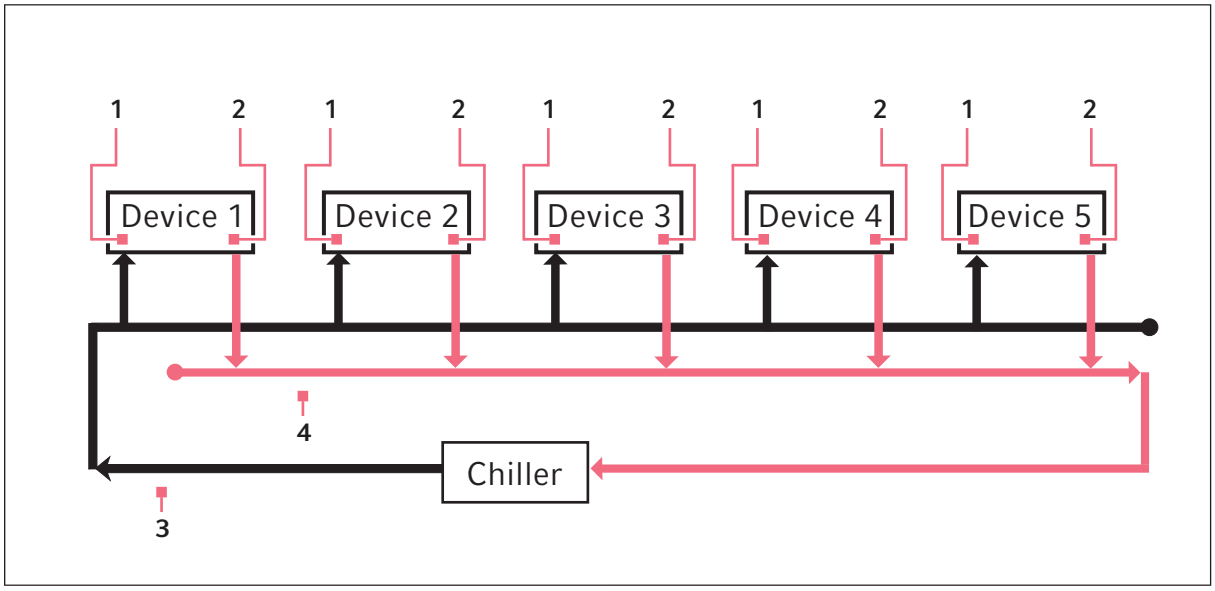


Fig. 4-5: Connection principle

1 Water inlet to the device

2 Water outlet from the device

3 Water inlet to the cooling water supply

4 Water outlet from the cooling water supply

NOTICE! Damage due to too high cooling water temperature
Cooling water coming from a ULT freezer is hot. This water cannot be used to cool other devices.

- Connect several ULT freezers to one cooling water supply in parallel.

If the device is connected to a cooling water supply with a water cooler, a technician must check the cooling water pressure. The technician must adjust the water regulation valve.

4.6.4 Connecting the device

Accessories
- Cooling water hose
- Mounting material for the cooling water hose
- Water filter (if necessary)
- Stop valve (if necessary)
- Pressure regulator

Requirements
- The building connection and cooling water match the specifications set out in the Technical data chapter.
- The water regulation valve has been adjusted by a technician, if necessary.

Specialized knowledge and skills are required to work on the laboratory's water supply. Only qualified persons are allowed to work on the water supply. National and local safety regulations and legal provisions must be observed.

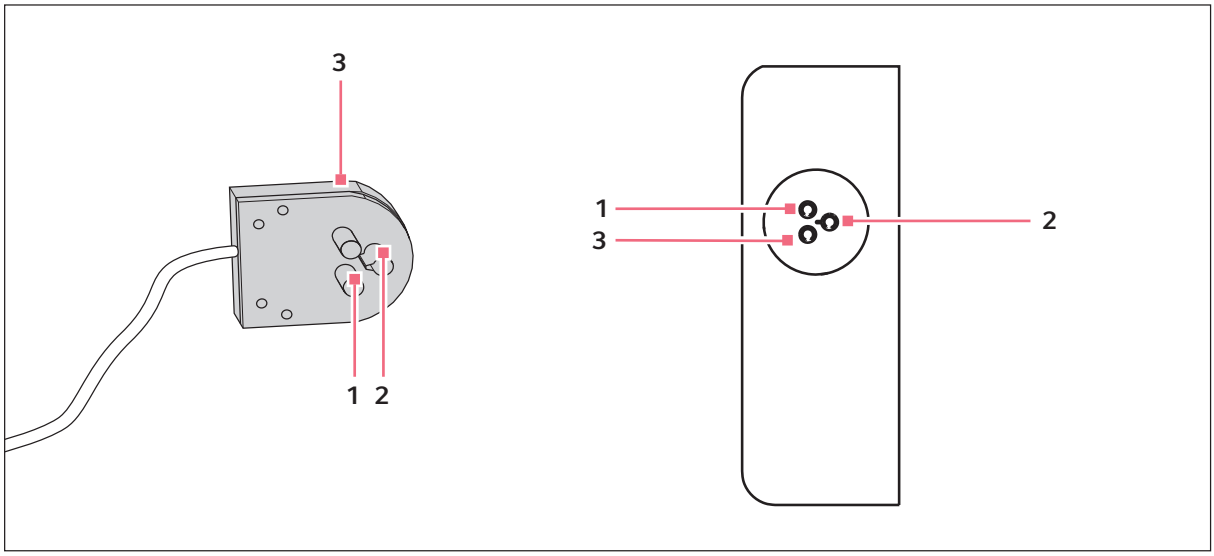
The owner is responsible for connecting the device to the water supply. The device must be connected according to local standards and regulations.

4.7 Connecting the device to external systems

4.7.1 Remote alarm interface

NOTICE! Risk of material damage

- Do not connect hazardous voltages to the remote alarm interface. Maximum nominal values are 24 V, 1 A.



1 Pin 1 and socket 1

2 Pin 2 and socket 2

3 Pin 3 and socket 3

You can connect the device to a building management system via the remote alarm interface.

The following alarms are forwarded to the building management system:
- Mains/power outage
- Interior temperature too high or too low

The plug is included in the delivery package. Connections must have double or reinforced insulation as described in DIN EN 61010-1.

4.7.2 RS-485 interface

You can connect the device to external monitoring systems via the RS-485 interface.

The RS-485 interface can be used to read out various parameters, such as the interior temperature. You can forward all alarms to an external system.

Connections must have double or reinforced insulation as described in DIN EN 61010-1.

4.8 Switching the device on



WARNING! Electric shock due to damage to the device or mains/power cord.

- Only switch on the device if the device and mains/power cord are undamaged.
- Only operate devices which have been installed or repaired properly.
- In case of danger, disconnect the device from the mains/power supply voltage. Disconnect the mains/power plug from the device or the earth/grounded socket. Use the isolating device intended for this purpose (e.g. the emergency switch in the laboratory).



NOTICE! Damage to electronic components due to condensation.
Condensate may form in the device when it has been transported from a cool environment to a warmer environment.

- After installing the device, wait for at least 6 h. Only then connect the device to the mains/power line.



NOTICE! Improper door sealing due to ice
Humidity inside the device causes ice formation. Ice causes damage to the seals of the inner and outer doors.

1. Dry the interior, inner doors or inner lids as well as outer doors or outer lids and all seals of the device.
2. Switch on the device afterwards.

4.8.1 Enabling the back-up circuit

The back-up circuit is battery-powered. In the event of a mains/power outage, the battery will supply power to the control panel and the alarm for 72 hours.

Tools and auxiliary equipment
- Key for the switch locking plate

Prerequisites
- The device has been installed and connected according to the operating manual.
- The device has been acclimatized for at least 6 h.

1. Unlock the switch locking plate and remove the cover.
2. Switch on the battery switch.

The back-up circuit is activated.
- An alarm is triggered in the event of a mains/power outage.
- In the event of a mains/power outage, power will still be supplied to the control panel.
- The software settings are saved in the event of a mains/power outage.
- The battery is charged with mains power. The battery is fully charged after approx. 24 hours.

3. Fit the cover and lock it.

4.8.2 Switching the device on at the mains/power switch

Tools and auxiliary equipment
- Key for the switch locking plate

Prerequisites
- The device has been installed and connected according to the operating manual.
- The device has been acclimatized for at least 6 h.
- The interior, seals, doors and lids are dry.
- Devices with cooling water supply: The water inlet is open.

1. Unlock the switch locking plate and remove the cover.
2. Switch on the mains/power switch.
   - The display shows the software version number.
   - The compressor starts running after a short time delay.
3. Fit the cover and lock it.

4.9 Basic device settings

For the initial operation of the device, set the following values.

1. Set the interior set temperature (see p. 50).
2. Set the alarm limits (see p. 51).
3. Set a delay time for the alarm (see p. 52).
4. To regulate and document access to the device, you can enable the user management (see p. 48).

5 Operation

5.1 Opening the outer door or the outer lid

5.1.1 Opening the outer door

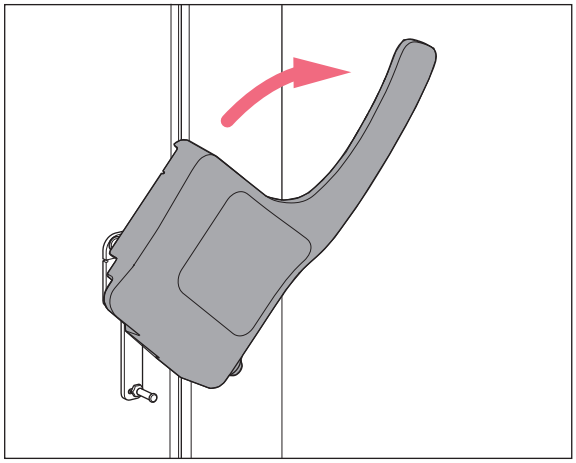


CAUTION! Risk of hand injuries
There are moving parts on the inside of the door handle.

- Do not touch the inside of the door handle.

Prerequisites

- Pressure compensation has finished.



1. Unlock and remove the padlock, where applicable.
2. Unlock the cylinder lock, where applicable. To do so, insert the key into the cylinder lock, press it lightly and turn it.
3. Pull the door handle forward and down until it stops.
4. To open the outer door, pull the door handle towards you.

5.1.2 Opening the outer lid

Prerequisites

- Pressure compensation has finished.

1. Unlock the cylinder lock, where applicable.
2. Pull the handle forward.
   The outer lid is unlocked.
3. Push the outer lid up using the handle.

5.2 Loading the device



CAUTION! Risk of head injury due to open inner door
If the upper inner doors are opened you can hit your head on the inner doors.

- Only open one inner door at a time.
- Immediately close the inner door after completing your work.



NOTICE! Longer pull-down time because the device is loaded too early
The pull-down time is the time needed for the device to cool the interior from the ambient temperature to the set temperature.
If you load the device during the cooling phase, the pull-down time will be longer. The pull-down time specified in the technical data cannot be achieved.

1. Allow the device to cool down from ambient temperature to the set temperature.
2. Place the samples in the device after the device has reached the set temperature.



The interior temperature of the device increases when loading it:
- Outer and inner doors are open.
- The sample temperature differs from the interior temperature.

- To minimize the temperature increase in the interior, load the device step by step.

5.2.1 Loading the ULT upright freezer

Prerequisites
- Racks and accessories have been placed in the compartments.
- Device, racks and accessories have reached the set temperature.

1. Open the outer door.
2. Open the inner door of the compartment in which you want to place the samples.
3. Place the samples in the device.
   Information on the maximum carrying capacity of the inner shelves can be found in the technical data.
4. Close the inner door.
5. Close the outer door.

5.2.2 Loading the ULT upright freezer

Prerequisites

- Racks and accessories have been placed in the compartments.
- Device, racks and accessories have reached the set temperature.

1. Open the outer lid.
2. Open the inner lid of the section in which the samples are to be stored.
3. Place the samples in the device.
4. Close the inner lid.
5. Close the outer lid.

5.3 Locking the outer door or the outer lid

5.3.1 Locking the outer door



CAUTION! Risk of crushing a hand when closing the outer door

- Do not place your fingers between the device and the outer door.
- Lock the door handle slowly and carefully.



CAUTION! Risk of fingers being crushed when closing the inner doors.
Incorrect handling of the inner doors can cause crushing injuries.

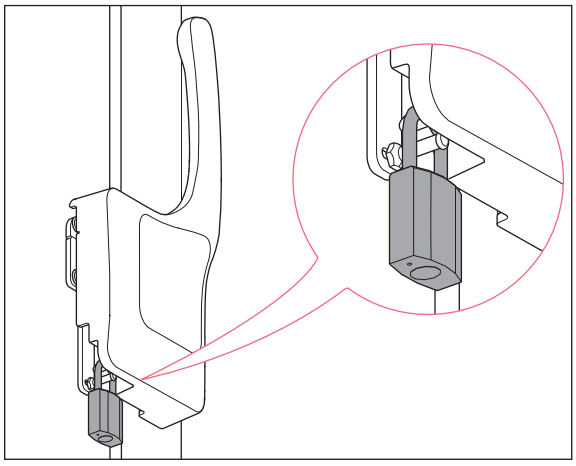
- Only grasp the inner doors by the handle.
- Always open only one inner door.



NOTICE! Damage to the door handle due to incorrect closing of the outer door.
Closing the outer door while the door handle is in the upright position damages the door handle.

1. Pull the door handle forward and down first.
2. Then close the outer door.

1. Close the outer door.
2. Lock the outer door. To do so, press the door handle up.
   Automatic pressure compensation takes place as soon as the outer door is closed.
3. Check if the door handle is engaged in locked position.
4. Lock the cylinder lock, where applicable. To do so, insert the key into the cylinder lock, press it lightly and turn it



5. Mount the padlock and lock it, where applicable.



If the door handle is not properly engaged and there is negative pressure in the interior, the outer door is closed. However, as soon as the negative pressure is compensated, the outer door opens again.

5.3.2 Locking the outer lid



CAUTION! Risk of fingers being crushed when closing the outer lid

- Do not place your fingers between the device and the outer lid.

1. Hold the outer lid at the handle and close it.
2. Push the handle to the back.
   The outer lid is locked.
3. Lock the cylinder lock, where applicable.

5.4 Pressure compensation

If you leave the outer door open for a while, the temperature in the interior will increase. After closing the outer door, the air in the interior will cool down and the atmospheric pressure will decrease. Negative pressure may occur in the device. If negative pressure occurs, the outer door can no longer be opened.

Pressure compensation takes place automatically to reestablish ambient pressure in the device. Pressure compensation takes 1 to 2 minutes. Pressure compensation starts as soon as the outer door is closed.

- To speed up pressure compensation, press the *auto vent* valve.
  With the *auto vent* valve, pressure compensation takes 1 min – 2 min.

5.5 Switching off the device



WARNING! Electric shock due to damage to the device or mains/power cord.

- Only switch on the device if the device and mains/power cord are undamaged.
- Only operate devices which have been installed or repaired properly.
- In case of danger, disconnect the device from the mains/power supply voltage. Disconnect the mains/power plug from the device or the earth/grounded socket. Use the isolating device intended for this purpose (e.g. the emergency switch in the laboratory).

5.5.1 Disabling the back-up circuit

Tools and auxiliary equipment
- Key for the switch locking plate

1. Unlock the switch locking plate and remove the cover.
2. Switch off the battery switch.

The back-up circuit is disabled.
- No alarm is triggered in the event of a mains/power outage.
- During a mains/power outage, there will be no power supply to the control panel.
- The battery is not charged.

5.5.2 Disconnecting the device from the voltage supply

Tools and auxiliary equipment
- Key for the switch locking plate

1. Unlock the switch locking plate and remove the cover.
2. Switch off the battery switch.

The back-up circuit is disabled.
- No alarm is triggered in the event of a mains/power outage.
- During a mains/power outage, there will be no power supply to the control panel.
- The battery is not charged.

3. Switch off the mains/power switch.

5.5.3 Disconnecting the device from the cooling water supply

- Close the water inlet.

6 Software

6.1 Overview of the control panel

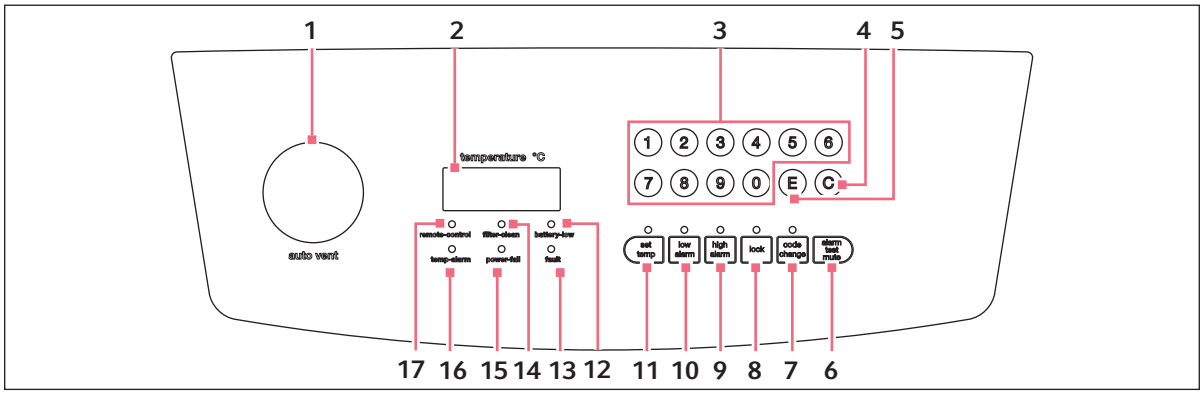


Fig. 6-1: Control panel

1 *auto vent* **valve**
For ULT upright freezers only
Automatic pressure compensation

2 Display
During operation the display shows the actual temperature in the interior.

3 Numerical keys
Access functions. Enter values.

4 C key
Delete entry.

5 E key
Confirm the entry.

6 alarm test mute softkey
Deactivate the signal tone Test the signal tone.

7 code change softkey
Change the lock code.

8 lock softkey
Lock or unlock the control panel.

9 high alarm softkey
Display and adjust the alarm limit for the maximum interior temperature.

10 low alarm softkey
Display and adjust the alarm limit for the minimum interior temperature.

11 set temp softkey
Display and adjust the set interior temperature.

12 battery-low indicator light
Lights up or flashes if the voltage in the back-up circuit is too low.
Lights up if no mains/power supply voltage is available.

13 fault indicator light
Lights up when a system error has occurred.

14 filter clean indicator light
Lights up if the air filter needs to be cleaned.

15 power fail indicator light
Flashes if no mains/power supply voltage is supplied to the device.
The signal tone sounds while the indicator light is flashing.

16 temp alarm indicator light
Lights up if an alarm limit for the interior temperature has been exceeded.

17 remote control indicator light
Lights up if the device is controlled by means of a computer.

6.2 Checking parameters

6.2.1 Displaying the set temperature for the interior of the device

- Press the **set temp** softkey.

  The set temperature for the interior of the device is displayed.
  The factory setting is -80 °C.

6.2.2 Displaying the alarm limits for the interior temperature

- To display the alarm limit for the maximum interior temperature, press the **high alarm** softkey.
- To display the alarm limit for the minimum interior temperature, press the **low alarm** softkey.

  The display shows the alarm limit.

6.2.3 Displaying the alarm delay time

- To display the delay time for the on-site alarm, press the **8** softkey.
- To display the delay time for the remote alarm, press the **9** softkey.

  The delay time is displayed.

6.3 Working with a lock code

To prevent unauthorized programming of the device, you can use a four-digit lock code.

6.3.1 Unlocking and locking the device

Unlocking the device

Prerequisites

- The lock code is activated.

1. Press the **lock** softkey.

   If the **lock** indicator light flashes, a lock code has been set.

2. Enter the lock code.

   The actual temperature is displayed.
   The **lock** indicator light glows. The device is in programming mode. The parameters can be changed.

Locking the device

Prerequisites

- The lock code is activated.

3. After programming is completed, press the **lock** softkey.

   The **lock** indicator light goes out. The device is no longer in programming mode. The parameters are saved.

If you press a softkey, e.g., **set temp**, while the **lock** indicator light is flashing, ---- appears on the display. The control panel is locked.

6.3.2 Activating and changing the lock code



NOTICE! No software access due to lost lock code
If you lose the lock code, reprogramming of the device will no longer be possible.
The lock code will have to be reset by an authorized service technician.

- Keep the lock code in a safe place.

In the factory setting, the lock code is deactivated. To activate or change the lock code, proceed as follows.

1. Press the **lock** softkey.
2. When the **lock** indicator light flashes, enter the lock code.
   The **lock** indicator light glows. The device is in programming mode. The parameters can be changed.
3. Press the **code change** softkey.
   The **code change** indicator light flashes. The display is empty.
4. Enter a lock code using the numerical keys.
   The lock code is displayed.
5. Check the lock code on the display.
6. To delete the entry, press softkey **C**.
7. Confirm the entry. To do so, press softkey **E**.
   The **code change** indicator light goes out.
   The new lock code is active.
8. Exit programming mode. To do so, press the **lock** softkey.
   The **lock** indicator light goes out. The device is no longer in programming mode. The parameters are saved.

6.3.3 Deactivating the lock code

To deactivate the lock code, set it to **0000**.

1. Press the **lock** softkey.
   The **lock** indicator light flashes.
2. Enter the current lock code.
   The actual temperature is displayed.
   The **lock** indicator light glows. The device is in programming mode. The parameters can be changed.
3. Press the **code change** softkey.
   The **code change** indicator light flashes. The display is empty.
4. Enter the lock code **0000** using the numerical keys.
   Entering the lock code **0000** will deactivate the lock code.
   The lock code *0000* is displayed.

5. Check the lock code on the display.
6. To delete the entry, press softkey **C**.
7. Confirm the entry. To do so, press softkey **E**.

   The **code change** indicator light goes out.
   The new lock code is deactivated.
8. Exit programming mode. To do so, press the **lock** softkey.

   The **lock** indicator light goes out. The device is no longer in programming mode. The parameters are saved.

6.4 Programming parameters

6.4.1 Setting the set temperature for the interior

You can set the set temperature for the interior of the device to a range from -50 °C to -86 °C.

Prerequisites

- The device is not protected by a lock code.

1. Press the **lock** softkey.

   The **lock** indicator light lights up. The device is in programming mode. The parameters can be changed.
2. Press the **set temp** softkey.

   The **set temp** indicator light flashes. *0* is displayed.
3. Enter the set temperature with the numerical keys.

   The set temperature is displayed. The set temperature is displayed as a negative value automatically.
4. To delete the entry, press the **C** softkey.
5. Confirm the entry. To do so, press the **E** softkey.

   The **set temp** indicator light goes out.
6. Exit programming mode. To do so, press the **lock** softkey.

   The **lock** indicator light goes out. The parameters are saved.

6.4.2 Setting alarm limits

You can set alarm limits for the interior temperature. If the interior temperature exceeds an alarm limit, an alarm will be triggered.

	Minimum value	**Maximum value**
Alarm limit for the minimum temperature in the interior	-91 °C	5 °C below the set temperature
Alarm limit for the maximum temperature in the interior	5 °C above the set temperature	-10 °C

Prerequisites

- The device is not protected by a lock code.

1. Press the **lock** softkey.
   The **lock** indicator light lights up. The device is in programming mode. The parameters can be changed.
2. To set the alarm limit for the maximum interior temperature, press the **high alarm** softkey.
   The **high alarm** indicator light flashes. The display shows *0*.
3. To set the alarm limit for the minimum interior temperature, press the **low alarm** softkey.
   The **low alarm** indicator light flashes. *0* is displayed.
4. Enter the alarm limit using the numerical keys.
   The display shows the alarm limit.
5. To delete the entry, press the **C** softkey.
6. Confirm the entry. To do so, press the **E** softkey.
   The **high alarm** indicator light goes out.
7. Exit programming mode. To do so, press the **lock** softkey.
   The **lock** indicator light goes out. The parameters are saved.

6.4.3 Setting an alarm delay time

You can set a delay time for the "Interior temperature too high" and "Interior temperature too low" alarms. The delay time can be set for the on-site alarm and the remote alarm.

	Minimum value	**Maximum value**	**Factory setting**
On-site alarm	0 min	40 min	30 min
Remote alarm	0 min	40 min	30 min

If you set the delay time to 0 min, the delay time will automatically be set to 15 s.

Prerequisites

- The device is not protected by a lock code.

1. Press the **lock** softkey.
   The **lock** indicator light lights up. The device is in programming mode. The parameters can be changed.
2. To set the delay for the on-site alarm, press the **8** softkey.
3. To set the delay for the remote alarm, press the **9** softkey.
   PP is displayed.
4. Enter the delay time using the numerical keys.
   The delay time is displayed.
5. To delete the entry, press the **C** softkey.
6. Confirm the entry. To do so, press the **E** softkey.
   --- is displayed. The value is saved.
7. If the entered value is outside the limit values, *EE* is displayed. Repeat the entry.
8. Exit programming mode. To do so, press the **lock** softkey.
   The **lock** indicator light goes out. The parameters are saved.

7 Maintenance

7.1 Service schedule

Service	Service cycle
Defrost the device.	As required
Clean the interior and exterior of the device.	As required
Clean the seals.	Once a month
Clean the air filter and the air intake grille.	Every 3 months under normal ambient conditions. Clean more frequently if the surroundings are very dusty or dirty.

7.2 Defrosting the device



CAUTION! Risk of slipping due to melt water
Puddles may form on the laboratory floor when defrosting the device.

- Wipe up melt water immediately.



NOTICE! Risk of device damage due to scraping off ice
Removing ice with a sharp object may damage the device.

- Wait until the ice has thawed by itself.



NOTICE! Improper door sealing due to ice
Humidity inside the device causes ice formation. Ice causes damage to the seals of the inner and outer doors.

1. Dry the interior, inner doors or inner lids as well as outer doors or outer lids and all seals of the device.
2. Switch on the device afterwards.

Tools and auxiliary equipment
- Personal protective equipment: Cold protection gloves, protective goggles, dust protection mask
- Material for absorbing the melt water
- "Defrosting device" notice sign

Prerequisites
- The samples have been transferred to another ULT freezer.
- The device is switched off and disconnected from the mains/power line (see p. 46).

1. Put up the notice sign.
2. Open the outer and inner doors of ULT upright freezers. Open the outer and inner lids of ULT chest freezers.
3. Wait until the ice has thawed.
4. Wipe up the melt water.
5. Dry the interior, inner doors or inner lids as well as outer doors or outer lids and all seals of the device.

7.3 Cleaning and decontamination



DANGER! Electric shock.

- Switch off the device and disconnect the mains/power plug before commencing any service or cleaning operations.



NOTICE! Damage from the use of aggressive chemicals.

- Do not use any aggressive chemicals on the device or its accessories, such as strong and weak bases, strong acids, acetone, formaldehyde, halogenated hydrocarbons or phenol.
- If the device has been contaminated by aggressive chemicals, clean it immediately using a mild cleaning agent.

7.3.1 Cleaning the device

Tools and auxiliary equipment
- Water
- Mild cleaning agent
- Soft, lint-free cloth

Prerequisites
- For cleaning the interior: The device has been switched off and disconnected from the mains/power line.
- The device is defrosted.

1. Moisten the lint-free cloth with water and cleaning agent.
2. Clean the surfaces.

7.3.2 Cleaning and disinfecting the control panel

Tools and auxiliary equipment
- Laboratory cleaner
- Lint-free cloth
- Disinfectant: Ethanol 70%, sodium hypochlorite solution 1%, Dismozon pur, Hexaquart S, Biozid ZF or another suitable disinfectant

1. To lock the control panel, press the **lock** softkey.
2. Moisten the lint-free cloth with laboratory cleaner or disinfectant.
3. Wipe the control panel with the cloth.
4. Unlock the locked control panel.

7.3.3 Removing the inner door

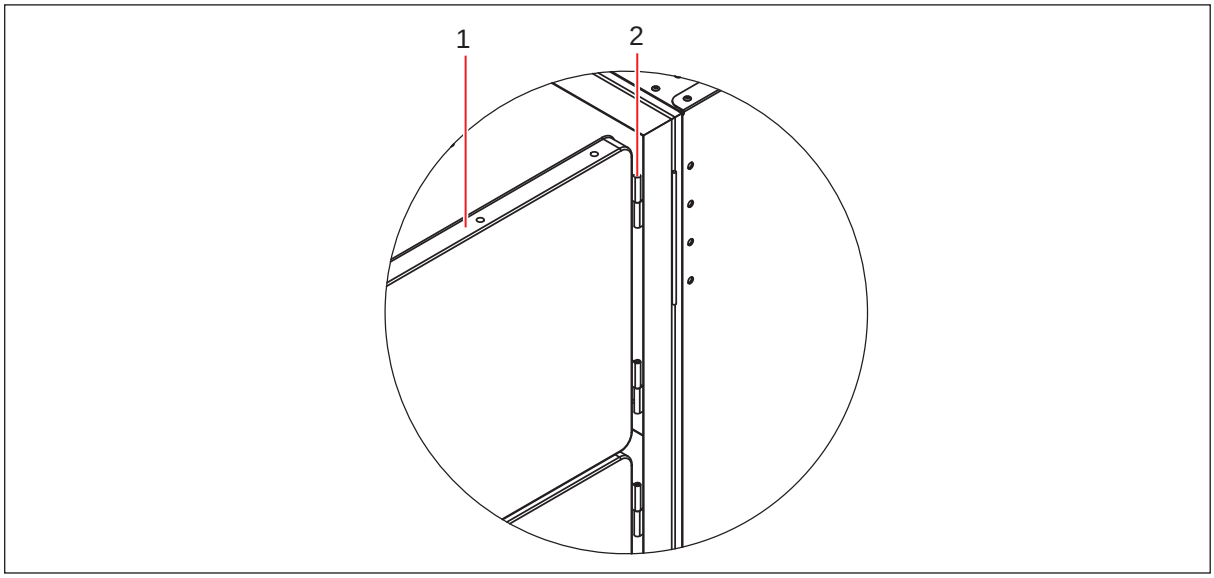


Fig. 7-1: Lifting out the inner door

1 Inner door **2 Lift-off hinge**

1. Fully open the outer door of the freezer.
2. Fully open the inner door.
3. Lift the inner door out of the hinges and carefully set it aside.
4. Clean the inner door.

7.3.4 Installing the inner door again

1. Fully open the outer door of the freezer.
2. Fit the inner door on the hinge pins and close it.
3. Check that the inner door seal sits firmly around the edge of the freezer.
4. Close the outer door.

7.3.5 Cleaning the seals

Tools and auxiliary equipment
- Dry soft lint-free cloth

1. Wipe the seal with a soft, lint-free cloth.
2. Wipe the surface on which the seal rests with a soft, lint-free cloth.

7.3.6 Cleaning the air filter and the air intake grille



WARNING! Risk of burns and electric shock
When the air intake grille is dismantled, access to the refrigeration system is no longer secured. Parts of the refrigeration system are under power and get very hot. They can cause an electric shock and burns.

- Do not reach through the opening.



NOTICE! Refrigeration failure due to blocked air filter
If the air filter is blocked, the refrigerant will not be liquefied. This will damage the compressor.

- Regularly check that the air flow into the device is not obstructed.

Tools and auxiliary equipment
- Vacuum cleaner
- Warm water

1. Loosen the rotary knobs on the air intake grille.
   The air intake grille folds down.
2. Remove the air intake grille.
3. Clean the air intake grille with a vacuum cleaner or alternatively with a soft brush.
4. Remove the coarse dirt from the air filter by vacuuming or tapping it.
5. Clean the air filter with warm water.
6. Let the air filter dry.
7. Insert the air filter.
8. Insert the air intake grille and fold it upwards. Tighten the rotary knobs.

7.3.7 Decontaminating the interior

The interior is made of stainless steel.

Tools and auxiliary equipment
- Decontamination agent consisting of 70 % isopropyl alcohol and 30 % distilled water
- Soft, lint-free cloth

Prerequisites
- The device has been switched off and disconnected from the mains/power line.
- The device is defrosted.

1. Moisten the lint-free cloth with decontamination agent.
2. Clean the surfaces using a lint-free cloth.
   The surfaces are coated with a decontamination agent.
3. Allow the decontamination agent to take effect.
4. Wipe off the decontamination agent with deionized water.
5. Allow the surfaces to dry.

7.4 Fuses

Fuses may only be replaced by authorized service technicians. Users must not replace the fuses.

7.5 Checking the alarm

7.5.1 Checking indicator lights and the signal tone

▸ Press the **alarm test/mute** softkey.
  As long as the **alarm test/mute** softkey is pressed, all indicator lights are lit. The signal tone sounds. The display shows *8888*.

7.5.2 Checking the alarm in the case of a mains/power outage

Prerequisites
- The back-up circuit is activated.

▸ Switch off the device using the mains/power switch.
  The **power fail** indicator light lights up.
  The display shows the interior temperature and flashes at intervals of 10 s.
  The signal tone sounds on the device.
  If the device is connected to a building management system via the remote alarm interface, the alarm is forwarded to the building management system.

7.6 Safety checklist

1. Fill in the safety checklist prior to repair or service of the device.
2. Hand a copy of the safety checklist to the authorized service technician.

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1. Freezer contents ☐Yes ☐No
   Risk of infection ☐Yes ☐No
   Risk of toxicity ☐Yes ☐No
   Risk from radioactive sources ☐Yes ☐No

   (List all potentially hazardous materials that have been stored in this unit.)
   Notes:

2. Contamination of the unit:
   Unit interior ☐Yes ☐No
   No contamination ☐Yes ☐No
   Decontaminated ☐Yes ☐No
   Contaminated ☐Yes ☐No
   Others

3. Instructions for safe repair/maintenance of the unit:
   a) The unit is safe to work on ☐Yes ☐No
   b) There is some danger (see below) ☐Yes ☐No
   Procedure to be adhered to in order to reduce safety risk indicated in b) below.

Date :
Signature :
Address, Division :
Telephone :

Product name :
Model :
Serial number :
Date of installation :

Please decontaminate the unit yourself before calling the service engineer.

www.eppendorf.com

8 Troubleshooting

8.1 General errors

If you are unable to resolve the error with the suggested measures, please contact your Eppendorf partner. The address can be found on our website: www.eppendorf.com.

8.1.1 Outer door

Problem	Cause	Solution
The outer door cannot be opened.	• The door handle is locked.	▸ Unlock the door handle.
	• The *auto vent* valve is blocked. The negative pressure in the interior prevents the outer door from being opened.	▸ Wait until pressure compensation has taken place. Pressure compensation takes 1 to –2 minutes. ▸ After opening the outer door, remove the ice from the *auto vent* valve.
The keyboard is not responding.	• The keyboard is faulty.	▸ Switch the device off and back on. ▸ Contact your Eppendorf partner.

8.1.2 Air filter

Problem	Cause	Solution
The **filter clean** indicator light lights up.	• The air filter is contaminated.	▸ Clean the air filter.

8.1.3 Cooling water supply

Problem	Cause	Solution
The device is not in operation.	• The water inlet and outlet connections are reversed.	▸ Connect the water inlet and outlet properly.

8.2 Software error messages

Problem	Cause	Solution
Code *E-01* The device triggers an alarm.	• The temperature sensor for measuring the interior temperature does not work.	▸ Contact your Eppendorf partner.
Code *E-02* The device triggers an alarm.	• The temperature sensor at the condenser does not work.	

Problem	Cause	Solution
Code *E-03* The device triggers an alarm.	• The temperature sensor at the heat exchanger does not work.	
Code *E-04*	• The temperature at the condenser is too high.	▸ Clean the air filter. ▸ Establish an ambient temperature that complies with the technical data. ▸ Contact your Eppendorf partner.

8.3 Mains/power outage

During a mains/power outage, no mains/power supply is supplied to the device. The device will trigger the "Mains/power outage" alarm . All danger signals go out once the device is supplied with power again.

The interior temperature may rise during a longer mains/power outage.

- If the interior temperature is below the alarm limit for the maximum temperature in the interior after the mains/power outage, the device continues to operate normally.
- If the interior temperature is above the alarm limit for the maximum interior temperature, the "Interior temperature" alarm is triggered after the delay time has elapsed.

8.4 Heating up of the interior

In case of a mechanical or electrical defect, the temperature inside the device may rise after some time. The temperature inside the device rises when the doors of the device are open and warm ambient air enters the device.

When the temperature inside the device exceeds the alarm limit, the "Interior temperature" alarm is triggered.

Open the outer doors and inner doors as briefly as possible to avoid that the temperature inside the device rises. In case of a malfunction, the back-up systems keeps the interior temperature stable over a longer period of time.

9 Transport, storage and disposal

9.1 Decommissioning

Prerequisites

- Racks and samples have been transferred to another ULT freezer.

1. Disable the back-up circuit (see p. 46).
2. Disconnect the device from the voltage supply (see p. 46).
3. Remove the safety clamp of the mains/power cord. Remove the mains/power cord from the device.
4. Devices with cooling water supply: Close the water inlet. Drain cooling water from the device.
5. Defrost the device (see p. 53).
6. Decontaminate the device.

9.2 Transport



DANGER! Risk of severe injury from tipping the device over during transport
If the device tips over and falls on someone, that person sustains fatal injuries.

- ▸ Transport the device with a sufficient number of helpers.
- ▸ Observe the transport instructions in the operating manual.



CAUTION! Risk of foot injury due to little ground clearance
Feet can easily get trapped under the device.

- ▸ Wear safety shoes with steel toes.



NOTICE! Risk of device damage due to lifting the device without the original pallet
Lifting the device without the original pallet will damage the base of the device.

1. Place the device on the original pallet.
2. Secure the device.
3. Use a transport aid to lift the device.



NOTICE! Damage to the compressor and refrigeration cycle during transport
Tilting the device or transporting it in a horizontal position will damage the compressors and the refrigeration cycle. Refrigerant and oil may leak out.
Shocks may dislodge the compressors from the brackets.

- ▸ Transport the device in upright position.
- ▸ Move the device with due caution and care. Do not knock the device into anything.
- ▸ Protect the device from impacts.
- ▸ After setting up the device, wait for 6 h before switching it on.

NOTICE! Damage to the door handle due to too high loads
Pulling or pushing the device on the door handle during transport may damage the door handle.

- Grip the device at the housing to pull or push it.

NOTICE! Transport damage to the control panel
The control panel protrudes from the door. The control panel may become damaged during transport.

- Only transport the device with the transport protection attached to the control panel.

9.2.1 Preparing the device for transport

Tools and auxiliary equipment
- Open-end wrench

Prerequisites
- Racks and samples have been transferred to another ULT freezer.

1. Secure the shelves with transport clips (see p. 33).
2. Disable the back-up circuit (see p. 46).
3. Disconnect the device from the voltage supply (see p. 46).
4. Remove the safety clamp of the mains/power cord. Remove the mains/power cord from the device.
5. Devices with cooling water supply: Close the water inlet.
6. Turn the leveling feet up with the open-end wrench. Release the brakes of the heavy-duty castors (see p. 32).

9.2.2 Transporting the device

Personal protective equipment
- Protective clothing, safety shoes

Tools and auxiliary equipment
- Transport aid
- Original pallet

On level ground

1. Grip the device at the housing and wheel it to its new location.

   Do not grip the device at the door handle.

Sloping surfaces

2. Transport the device sideways over ramps.
3. Do not transport the device over ramps at an angle > 17 % (10°).

Narrow passageways

4. Open the door of the device 180°.
5. Transport the device, with one side panel to the front, through the passageway.

   If the passageway is too narrow for the device, housing parts may have to be disassembled. Contact your local Eppendorf partner for more information.

Lifting the device

6. Wheel the device onto the original pallet in accordance with the unpacking instructions.
7. Secure the device.
8. Lift the device with a transport aid.

Outside of buildings

9. Lift the device, see step 6 – 8.
10. Transport the device to the new location using a transport aid.

    The heavy-duty castors are not suitable for transport outside of buildings.

If you need help to transport the device, contact the authorized service.

9.3 Shipment

9.3.1 Shipping regulations

ULT freezers that contain more than 100 g of flammable refrigerant are classified as refrigerating machines containing flammable, non-toxic, liquefied gas (UN no. 3358). The corresponding regulations for these devices apply.

ULT freezers that contain more than 100 g of flammable refrigerant must not be transported via air freight.

The following Eppendorf AG ULT freezers contain more than 100 g of flammable refrigerant:

- CryoCube F570h and F570hw
- CryoCube FC660h

9.3.2 Shipping the device



WARNING! Risk of personal injury due to contamination.
People may get contaminated if you store or ship a contaminated device.

- Clean and decontaminate the device before shipping or storage.



NOTICE! Risk of damage due to incorrect packing.
Eppendorf AG is not liable for any damage caused by improper packing.

- Only store and transport the device in its original packing.
- If you do not have the original packing, request the original packing from Eppendorf AG.

Prerequisites

- The device has been taken out of operation.
- The device has been cleaned and decontaminated.
- The original packing is available.

1. Download the "Decontamination declaration for product returns" from the www.eppendorf.com website.
2. Complete the decontamination certificate.
3. Pack the device.
4. Put the decontamination certificate into the packing.
5. Ship the device according to the shipment regulations.

For service and repairs, send the device to Eppendorf AG or to an authorized service partner.

9.4 Disposal

If the product needs to be disposed of, the relevant legal regulations must be observed.

Information on the disposal of electrical and electronic devices in the European Community:

Within the European Community, the disposal of electrical devices is regulated by national regulations based on EU Directive 2012/19/EU pertaining to waste electrical and electronic equipment (WEEE).

According to these regulations, any devices supplied after August 13, 2005, in the business-to-business sphere, to which this product is assigned, may no longer be disposed of in municipal or domestic waste. To document this, they have been marked with the following marking:



Do not dispose of batteries together with domestic waste. Dispose of batteries in accordance with local, legal regulations.

Because disposal regulations may differ from one country to another within the EU, please contact your supplier if necessary.

10 Technical data

10.1 Power supply

Mains/power supply voltage	115 V – 230 V ±10 %		
Mains/power frequency	50 Hz - 60 Hz		
Current consumption	CryoCube F570		115 V (60 Hz) 16.5 A 208 V (60 Hz) 6.5 A 230 V (50 Hz) 7 A
	CryoCube F570h		115 V (60 Hz) 16.5 A 230 V (50 Hz) 7 A
	CryoCube F570hw		233 V (50 Hz) 7 A
	CryoCube FC660		208 V (60 Hz) 8 A 230 V (50 Hz) 6 A
	CryoCube FC660h		208 V (60 Hz) 8 A 230 V (50 Hz) 6 A
Power consumption The device is empty. The interior temperature is -80 °C. The ambient temperature is 21 °C – 23 °C.	CryoCube F570	115 V 208 V 230 V	12.0 kWh/day 11.5 kWh/day 10.5 kWh/day
	CryoCube F570h	(115 V) (230 V)	9.4 kWh/day 7.6 kWh/day
	CryoCube F570hw	(230 V)	7.8 kWh/day
	CryoCube FC660	(208 V) (230 V)	10.9 kWh/day 10.6 kWh/day
	CryoCube FC660h	(208 V) (230 V)	9.5 kWh/day 8.1 kWh/day
Electromagnetic compatibility (EMC)	The device meets the following requirements: • IEC/EN 61326-1 • EN 55011 (CISPR 11) • FCC Part 15 – Class A		
Overvoltage category	II		
Degree of pollution	2		

10.2 Ambient conditions

10.2.1 Operation

Ambience	For indoor use only
Ambient temperature	10 °C – 32 °C
Relative humidity	Maximum 80 %, non-condensing
Atmospheric pressure	80 kPa – 106 kPa

10.3 Dimensions

10.3.1 External dimensions

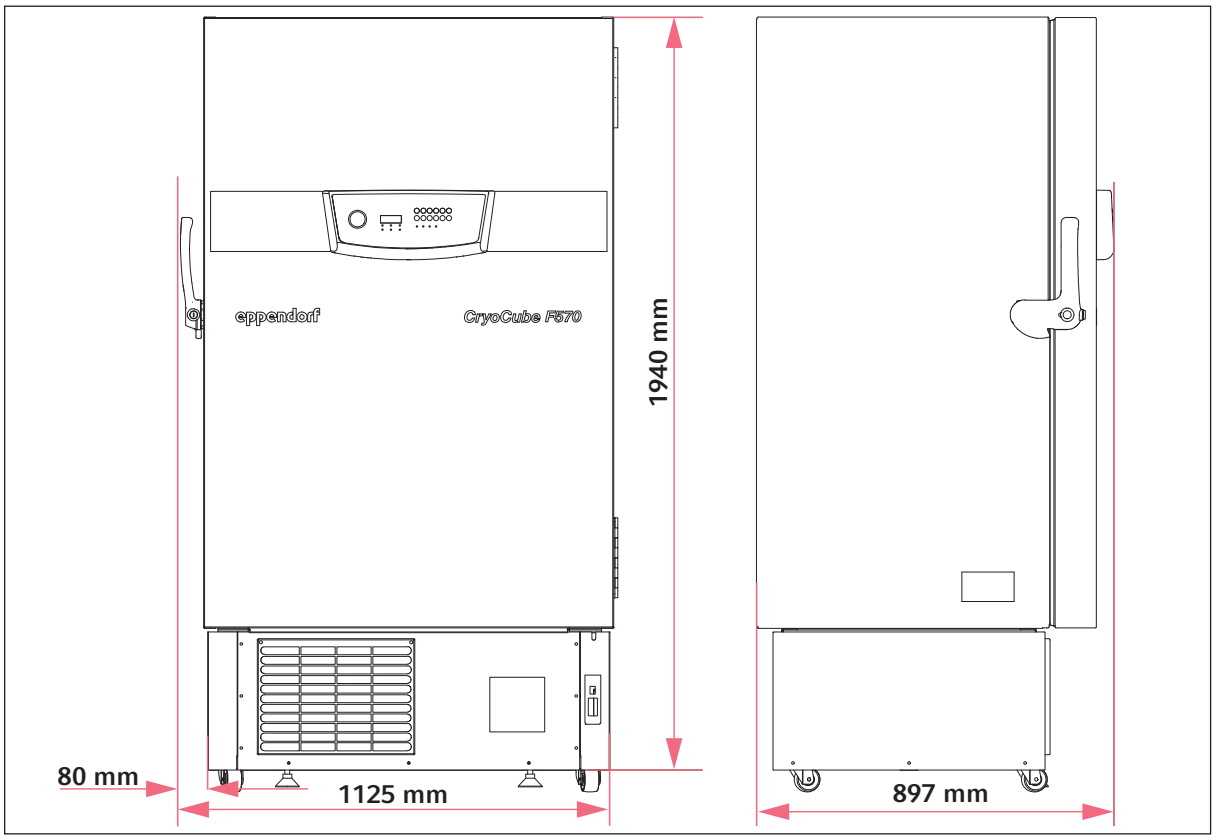


Fig. 10-1: External dimensions CryoCube F570CryoCube F570h and CryoCube F570hw

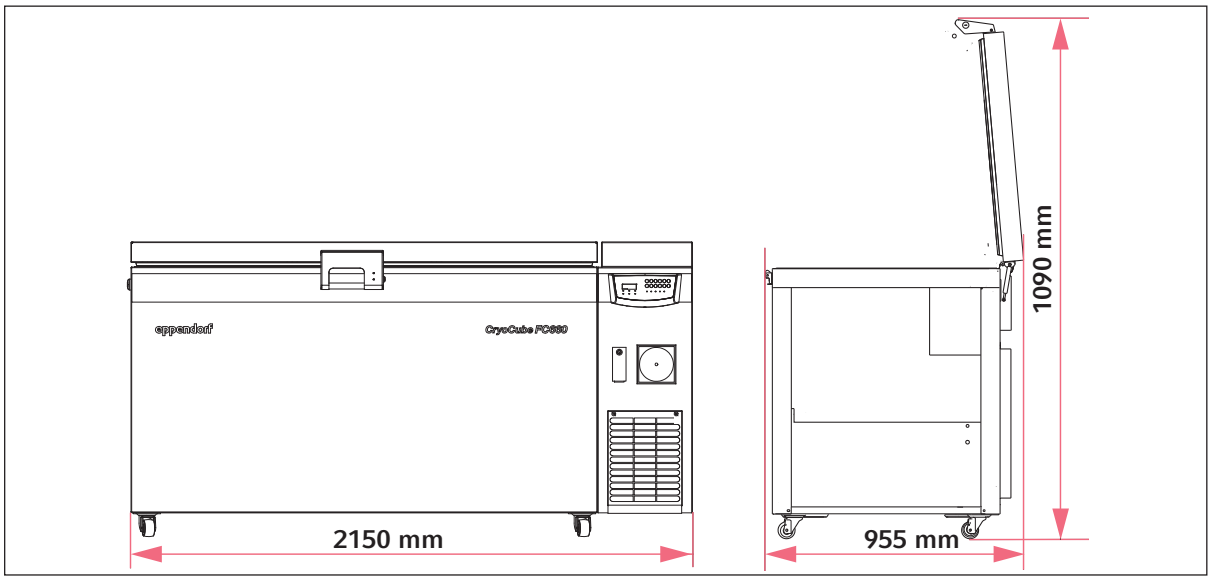


Fig. 10-2: External dimensions CryoCube FC660, CryoCube FC660h

10.3.2 Internal dimensions

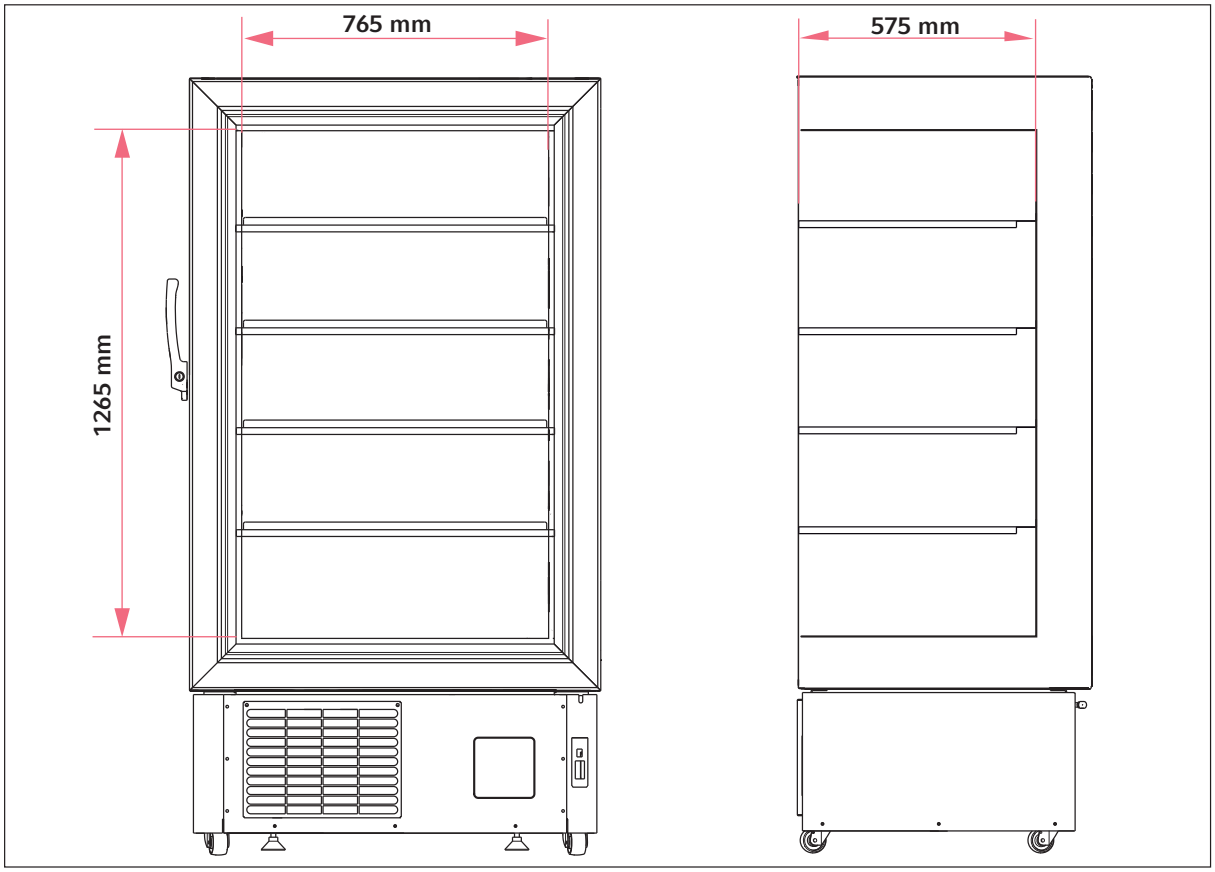


Fig. 10-3: Internal dimensions CryoCube F570, CryoCube F570h and CryoCube F570hw

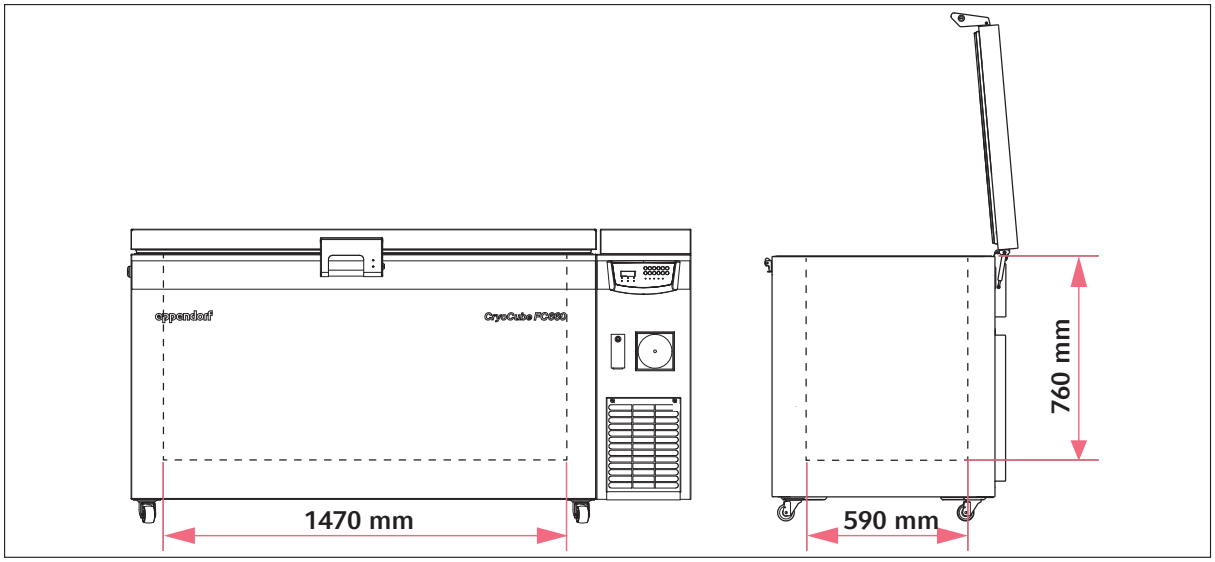


Fig. 10-4: Internal dimensions CryoCube FC660, CryoCube FC660h

10.4 Weight

	Device	Packaged device
CryoCube F570	270 kg	315 kg
CryoCube F570h	296 kg	341 kg
CryoCube F570hw	296 kg	341 kg
CryoCube FC660	280 kg	328 kg
CryoCube FC660h	304 kg	379 kg

10.5 Heat emission

CryoCube F570 (115 V) CryoCube F570 (208 V) CryoCube F570 (230 V)	500 W 208 W 438 W
CryoCube F570h (115 V) CryoCube F570h (230 V)	392 W 316 W
CryoCube F570hw (230 V)	Air:178 W Water:147 W
CryoCube FC660(208 V) CryoCube FC660 (230 V)	454 W 440 W
CryoCube FC660h(208 V) CryoCube FC660h (230 V)	396 W 338 W

10.6 Noise level

CryoCube F570 (115 V) CryoCube F570 (208 V) CryoCube F570 (230 V)	59.7 dB (A) 58.8 dB (A) 59.5 dB (A)
CryoCube F570h (115 V) CryoCube F570h (230 V)	58.8 dB (A) 59.1 dB (A)
CryoCube F570hw (230 V)	56 dB (A)
CryoCube FC660(208 V) CryoCube FC660 (230 V)	58.5 dB (A) 58.9 dB (A)
CryoCube FC660h(208 V) CryoCube FC660h (230 V)	60.1 dB (A) 58.3 dB (A)

10.7 Interfaces

BMS	Remote alarm
Serial interface (optional)	RS-485

Only connect devices to the interface that comply with the IEC 60950 (UL 60590) standards.

10.8 Cooling water supply

10.8.1 Device connection

Connection for water inlet and water outlet	Whitworth pipe thread 15 mm × 12.7 mm (1/2" BSP) acc. to DIN 2999

10.8.2 Building connection

Pressure at the water inlet	100 kPa – 1000 kPa
Minimum pressure difference between water inlet and water outlet	50 Pa
Nominal cooling water supply volume flow rate	3.8 L/min
Connection for water inlet and water outlet	alternately 1/2" screw thread, 3/4" screw thread or bayonet coupling

10.8.3 Cooling water

Temperature at the water inlet	7 °C – 25 °C
Cooling water quality	Clean Free of particles that could clog the valves and the temperature sensors

10.8.4 Cooling water hose

Cooling water hoses are not included in the delivery package. Cooling water hoses and connecting elements are not available from Eppendorf AG and must be procured separately.

Pressure resistance	1000 kPa
Temperature resistance	25 °C
Length	Distance from the building connection to the floor + 1 m
	To avoid algae growth, use oxygen-tight hoses.

10.8.5 Water filter

If well water is used, mount the water filter in front of the device's water inlet.

Mesh size	0.25 mm (60 mesh)

10.9 Temperature control

10.9.1 Temperature range

Setting range	-50 °C to -86 °C

10.9.2 Times for cooling the interior

Cooling from 22 °C to -80 °C The device is empty.	CryoCube F570 (115 V) CryoCube F570 (208 V) CryoCube F570 (230 V)	4.7 h 4.7 h 5.1 h
	CryoCube F570h (115 V) CryoCube F570h (230 V)	4,9 h 4,3 h
	CryoCube F570hw (230 V)	5.1 h
	CryoCube FC660(208 V) CryoCube FC660 (230 V)	4,8 h 4,4 h
	CryoCube FC660h(208 V) CryoCube FC660h (230 V)	4,7 h 3,7 h

10.9.3 Cooling of the refrigeration cycle

CryoCube F570 CryoCube F570h CryoCube FC660 CryoCube FC660h	Air cooling
CryoCube F570hw	Water cooling

10.9.4 Refrigerant

Device	**Refrigeration cycle 1**	**Refrigeration cycle 2**
CryoCube F570 (115 V) CryoCube F570 (208 V) CryoCube F570 (230 V)	R-404A R-404A R-404A	R-508B R-508B R-508B
CryoCube F570h (115 V) CryoCube F570h (230 V)	R-404A R-290	R-508B R-170
CryoCube F570hw (230 V)	R-290	R-170
CryoCube FC660(208 V) CryoCube FC660 (230 V)	R-404A R-404A	R-508B R-508B
CryoCube FC660h(208 V) CryoCube FC660h (230 V)	R-404A R-290	R-508B R-170

Refrigerant	**Compounds**
R-170	Ethane

Refrigerant	Compounds
R-290	Propane
R-404A	Pentafluoroethane (R-125), tetrafluoroethane (R-134A), trifluoroethane (R-143A)
R-508B	Trifluoromethane, hexafluoroethane (R-116)

10.10 Additional specifications

10.10.1 Capacity

CryoCube F570 CryoCube F570h CryoCube F570hw	570 L
CryoCube FC660 CryoCube FC660h	660 L

10.10.2 Materials

Outer door insulation	Vacuum insulation panels Polyurethane foam
Device insulation	Vacuum insulation panels Polyurethane foam
Interior	Stainless steel (304 2B)

11 Ordering information

11.1 Accessories

11.1.1 Back-up systems

Order no. (International)	Description
	CO2 back-up system
U9043-0006	120 V - 220 V/60 Hz
U9043-0008	230 V/50 Hz
	LN2 back-up system
U9044-0006	120 V - 220 V/60 Hz
U9044-0008	230 V/ 50 Hz

11.1.2 Chart recorder

Order no. (International)	Description
	Chart recorder type 1
P0625-2100	Connection to mains/power supply in the ULT freezer
	Discs for chart recorder type 1
	-100 °C – -50 °C
P0625-2110	60 pieces
	Pens for chart recorder type 1
K0660-0051	3 pieces

11.1.3 Shelf

Order no. (International)	Description
	Shelf
K0280-1030	1 piece
	Shelf support for shelf post
	4 pieces
K0280-0550	CryoCube F570

11.1.4 Padlock holder

Order no. (International)	Description
	Holder for padlock
	Padlock is not included in the delivery package
F651570003	CryoCube F570

11.1.5 Racks for ULT upright freezers

Order no. (International)	Description
	Rack with drawers
	material stainless steel
6001 022.210	depth 563 mm, width 140 mm, height 231 mm drawer height 53 mm
6001 022.910	depth 563 mm, width 140 mm, height 204 mm drawer height 64 mm
6001 022.310	depth 563 mm, width 140 mm, height 166 mm drawer height 76 mm
6001 022.410	depth 563 mm, width 140 mm, height 216 mm drawer height 102 mm
	Rack with side access
	material stainless steel
6001 021.210	depth 569 mm, width 139 mm, height 230 mm drawer height 53 mm
6001 021.910	depth 569 mm, width 139 mm, height 205 mm drawer height 64 mm
6001 021.310	depth 569 mm, width 139 mm, height 167 mm drawer height 76 mm
6001 021.410	depth 569 mm, width 139 mm, height 230 mm drawer height 102 mm
6001 021.110	depth 549 mm, width 139 mm, height 224 mm, with compartments for deepwell plates
	Rack with drawers
K0641-1900	Drawer height 53 mm
K0641-1890	Drawer height 76 mm
K0641-1880	Drawer height 102 mm

11.1.6 Racks for ULT chest freezer

Order no. (International)	Description
	Rack with side access
6001 050.210	Drawer height 53 mm
6001 000.910	Drawer height 64 mm
6001 000.310	Drawer height 76 mm
6001 000.410	Drawer height 102 mm
6001 000.510	Drawer height 127 mm
6001 050.110	
6001 050.010	
6001 050.211	Drawer height 53 mm
6001 000.911	Drawer height 64 mm
6001 000.311	Drawer height 76 mm
6001 000.411	Drawer height 102 mm
6001 050.111	
6001 050.011	
K0641-1690	Drawer height 53 mm
K0641-1700	Drawer height 76 mm
K0641-1750	Drawer height 102 mm

11.1.7 Cardboard boxes and box dividers

Order no. (International)	Description
	Cardboard box
B50-SQ	width 133 mm, depth 133 mm, height 50 mm
B75-SQ	width 133 mm, depth 133 mm, height 75 mm
B95-SQ	width 133 mm, depth 133 mm, height 100 mm
	Box divider
D49	for 7 × 7 vessels, maximum vessel diameter 17.4 mm
D64	for 8 × 8 vessels, maximum vessel diameter 15 mm
D81	for 9 × 9 vessels, maximum vessel diameter 13 mm
D100	for 10 × 10 vessels, maximum vessel diameter 11.8 mm

11.1.8 Eppendorf Storage Boxes

Order no. (International)	Description
	Eppendorf Storage Box 10 × 10, 2 inch
	height 52.8 mm, for 100 cryogenic tubes with internal thread
0030 140.508	3 pieces
	Eppendorf Storage Box 9 × 9, 2 inch
	height 52.8 mm, for 81 screw cap (cryogenic) tubes 1 mL - 2 mL
0030 140.516	3 pieces
	Eppendorf Storage Box 8 × 8, 2 inch
	height 52.8 mm, for 64 micro test tubes 1 mL - 2 mL
0030 140.524	3 pieces
	Eppendorf Storage Box 8 × 8, 2.5 inch
	height 63.5 mm, for 25 micro test tubes 5 mL
0030 140.532	4 pieces
	Eppendorf Storage Box 9 × 9, 3 inch
	height 76.2 mm, for 81 screw cap (cryogenic) tubes 3 mL
0030 140.540	2 pieces
	Eppendorf Storage Box 9 × 9, 4 inch
	height 101.6 mm, for 81 screw cap (cryogenic) tubes 4 mL - 5 mL
0030 140.567	2 pieces
	Eppendorf Storage Box 5 × 5, 5 inch
	height 127 mm, for 25 conical tubes 15 mL
0030 140.583	2 pieces
	Eppendorf Storage Box 3 × 3, 5 inch
	height 127 mm, for 9 conical tubes 50 mL and 4 conical tubes 15 mL
0030 140.591	2 pieces
	Eppendorf Storage Box 5 × 5, 3 inch
	height 76.2 mm, for 25 screw cap tubes 5 mL
0030 140.613	2 pieces
	Eppendorf Storage Box 3 × 3, 3.5 inch
	height 88,9 mm, for 9 conical tubes 25 mL and 4 micro test tubes 5 mL
0030 140.729	2 pieces

11.1.9 VisioNize system

Further information about the Eppendorf VisioNize system can be found on the www.eppendorf.com webpage. Contact your local Eppendorf partner for more information.

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Declaration of Conformity

The product named below fulfills the requirements of directives and standards listed. In the case of unauthorized modifications to the product or an unintended use this declaration becomes invalid. This declaration of conformity is issued under the sole responsibility of the manufacturer.

Product name:

Cryocube® F570, Cryocube® F570h, Cryocube® F570hw, Cryocube® FC660, Cryocube® FC660h

including accessories

Product type:

'F' Prefix designates Upright Freezer
'FC' Prefix designates Chest Freezer
'h' Suffix designates High Efficiency
'w' Suffix designates Water Cooled

Relevant directives / standards:

2014/35/EC	EN 61010- 1 UL 61010- 1, CAN/CSA C22.2 No. 61010- 1
2014/30/EC	EN 61326- 1
2011/65/EU	EN 50581

Hamburg, September 12, 2017

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ISO 9001 Certified
ISO 13485 Certified
ISO 14001 Certified

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