

HACH® SERVICE

Care Advantage

Complete service solution for all your instruments

Discover the features of **Care Advantage**

FEATURES

Advanced Maintenance + Wear & Spare Parts + Loaners (where applicable)

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Scheduled Routine Maintenance + Validation of Readings + Technical Cleaning

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Lab Comparison (where applicable)

OPTIONAL BILLABLE FEATURES

Project Management and Reporting

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Advanced Reporting

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Onsite and Virtual Training

OPTIONAL NON-BILLABLE FEATURES

Annual Evaluation of Work Orders

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Logbook of Maintenance

DOMINIQUE DUTSCHER SAS

The complete service package of Care Advantage is ideal for customers who:

- Want to have timely routine checks and preventative steps taken to keep their critical instruments at their optimum performance
- Want to invest their time to other critical tasks and leave looking after Hach® equipment to the experts
- Have complex yet critical Hach instruments or large volume of instruments in multiple sites
- Need reliable and accurate measurements of parameters
- Don't have internal resources or skills to perform the required level of maintenance
- Have a new plant or new personnel

With Care Advantage you leave your investment in safe hands of Hach, having that extra peace of mind and confidence

HACH®

SERVICE

Total care package for your peace of mind

We are offering you a package that will take away the hassle of keeping on top of instruments maintenance and gives you peace of mind in return, knowing you get a reliable service partner.

With Care Advantage from Hach, you and your team gain:

RELIABILITY
We look after all instruments for you.

EXPERTISE
We know what needs to be done, how and when.

RESOURCES
We free up your internal resources so they can keep your plant running.

TROUBLESHOOTING
By being there frequently, we can identify and resolve your issues faster.

COMPLIANCE
We work with you to ensure that Hach instruments meet your compliance needs.

AUDIT READINESS
The annual evaluation of work orders and logbook of maintenance can help you be audit ready.

TRANSPARENCY & CONTROL
Regular reporting and maintenance schedules can provide your internal teams with insights they need.

DOMINIQUE DUSCHER SA

It's easy to sign up. Get **Care Advantage** today.

Contact your Hach Sales Representative

Call the Service Team

Send an Email: monique.beijnes@hach.com

Care Advantage

Complete service solution for all your instruments

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